

# ALL Inclusive

**SUMMER 2020** 

### ROYAL CLUB VICTORIA, ELENITE



# **OUR PROMISE**

Our primary goal is to make your vacation an extraordinary memory. For us, it is essential to know whether you need our special attention. We will listen to you and find a solution. We offer many ways for you to share your opinion during your stay and after.

#### GUEST RELATIONS guestrelations@victoriagroup.bg

# **IDENTIFICATION**

All guests on All Inclusive board must be identified by their plastic bracelets. Bracelets must be returned when leaving the hotel. Lost bracelet is charged 30.00 BGN for a new one.

Hotel passports are required from all guests to access the main restaurant during the main meals (breakfast, lunch, and dinner).

## **BEACH & POOLS** ON THE TERRITORY OF THE COMPLEX

#### SUNBED AND PARASOL

#### WORKING HOURS 09.00 - 18.00

They are a part of the All Inclusive board and can be used on the each swimming pool in the complex, Agua park Atlantida and next to the beach, subject to availability.

Please do not reserve sunbeds in advance by leaving towels or other personal belongings, as you obstruct the work of our employees, looking after the comfort of all quests in the resort.

IMPORTANT! Towels placed on sunbeds in advance are considered to be forgotten, and our staff will remove them.

# RESTAURANTS

#### MAIN RESTAURANT IN THE HOTEL YOU ARE STAYING

BREAKFAST- 7.30 - 10.00 | LUNCH - 12.30 - 14.30 | DINNER - 18.30 - 21.00 Buffet, salads, soups, starters, main dishes, desserts, fruit, non-alcoholic beverages, beer, wine. coffee/tea at breakfast.

#### **A-LA CARTE RESTAURANTS**

Fixed 4 component A-la carte menu (salad, starter, main course and dessert) and All-inclusive alcoholic and non-alcoholic beverages. The A-la carte package is available and outside the All Inclusive with a extra charge - 29.00 BGN per adult, 14.00 BGN per child

**RESTAURANT SOZOPOL** WORKING HOURS 18.00 - 22.30 | 27.05 - 25.09 | **Bulgarian traditional cuisine** 

**MEDITERRANEAN RESTAURANT** WORKING HOURS 18.00 - 22.30 | 01.06 - 01.09 | European and Mediterranean cuisine

**ITALIAN RESTAURANT PIZZA AND PASTALA PIZZERIA IL CERVO** WORKING HOURS 18.00 - 22.30 | 01.06 - 15.09 | Italian cuisine

### **HOW TO BOOK A LA CARTE RESTAURANTS**

A-la carte restaurants become a part of your All Inclusive programme with minimum 4 nights stay. To use this service a preliminary booking is required. Reservations are made in the mornings with the Guest Relations Officer in the hotel you are staying and according the occupancy of the restaurants.

The number of visits included in you package depends of the length of your stay.

From 4 to 7 nights - 1 visit

From 8 to 15 nights - 2 visits Over 15 nights - 3 visits

#### **IMPORTANT!**

A la carte restaurants seats are limited and are subject to availability. A la Carte reservations are only available with your hotel passport. If you forget or lose your hotel passport, you will not be able to visit the A-la Carte restaurants.



# **SNACKS & DRINKS** ON THE TERRITORY OF THE COMPLEX

#### **SWEET SHOP PHILIPOPOLIS**

**WORKING HOURS 10.00 – 17.00 | 1.06 - 15.09** Cookies, sweets, bakery , soft drinks, coffee, tea, beer and wine.

#### **GELATERIA**

WORKING HOURS 10.00 - 16.30 | 01.06 - 15.09 Ice cream

#### DONER KEBAP CENTRAL ALLEY

**WORKING HOURS 10.00 – 17.00 | 01.06 - 20.09** Doner

#### **FORNETTI ANDALUCIA**

WORKING HOURS 10.00 - 16.30 | 01.06 - 20.09 Fornetti

## **BARS** on the territory of the complex

#### BURGERS POOL BAR ROYAL PARK WORKING HOURS 10.30 - 17.00 | 01.06 - 20.09

Burgers, beer, non-alcoholic beverages, juices, coffee, cappuccino and hot chocolate.

#### FORNETTI, ICE CREAM AQUA PARK ATLANDTIDA

**WORKING HOURS 10.00 – 16.30 | 01.06 - 15.09** Fornetti, ice cream

#### **POPCORNS CENTRAL ALLEY**

WORKING HOURS 10.00 - 16.30 | 01.06 - 31.08 Popcorns

# LOBBY BAR IN THE HOTEL YOU ARE STAYING

WORKING HOURS 10.00 – 24.00 Bulgarian alcoholic and non-alcoholic beverages, beer, wine, coffee, cappuccino, hot chocolate and tea.

#### **ANIMATION HALL BROADWAY**

WORKING HOURS 20.00 – 23.00 | 01.06 - 15.09 Bulgarian alcoholic and non-alcoholic beverages, beer. Last order at 22.45

#### **NIGHT CLUB GALAXY**

WORKING HOURS 22.00 – 02.00 | 01.06 - 20.09 Bulgarian alcoholic and non-alcoholic beverages, beer

#### **POOL BAR ATLANTIDA**

WORKING HOURS 09.00 - 17.00 | 01.06 - 15.09 | Beer, non-alcoholic beverages, coffee and tea.





# ANIMATION & SPORT ACTIVITEIS ON THE TERRITORY OF THE COMPLEX

Elenite Holiday Village offers a team of professional animators.

Daily programme includes different sports and entertaining activities – aerobics, stretching, zumba, etc. Evening entertainment includes various evening shows for adults and kids.

#### **AQUAPARK ATLANTIDA**

WORKING HOURS 09.00 - 18.00 | 01.06 - 15.09

#### **KIDS CLUBS**

WORKING HOURS 10.00 – 12.00 и 15.00 – 17.00 Aladin - 15.05 - 15.09 | Anabel - 01.06 - 15.09 Welcomes children between 4 and 12 years old DAY OFF: Aladin – Mondey | Anabel – Sunday

#### FITNESS CENTER

WORKING HOURS 09.00 - 19.00 | 15.05 - 15.09 |

TABLE TENNIS Central Reception Villas Elenite

#### AMPHITHEATHER ARENA LOOK FOR THE PROGRAMME IN YOUR HOTEL

**TENNIS COURT WORKING HOURS 09.00 – 21.00 | 01.06 - 15.09** Free of charge using of the court.

### ADDITIONAL SERVICES OUTSIDE THE ALL INCLUSIVE PACKAGE IN THE TERRITORY OF THE COMPLEX

#### BOWLING

**WORKING HOURS 16.00 – 23.00 | 01.06 - 15.09 |** One game - 10.00 BGN per person

#### **SPA CENTER**

**WORKING HOURS 09.00 – 21.00 | 01.06 - 15.09** Beauty treatments, massages and many other SPA therapies.

#### **ROOM SAFE**

Free







#### **WINDSURF & WATER SPORTS**

#### **WORKING HOURS 09.00 - 18.00**

Only for licensed users. A paid course of training and international certificate is offere

#### PARKING

Parking price – 12.00 BGN per day, per car. Parking spaces are subject to availability and reservation is not possible.