

**“Ultra-all-inclusive concept”**

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| Welcome to parrotel lagoon sharm el sheikh. our aim is to ensure you feel the parrotel touch throughout your holiday. this information sheet is particularly created to enable you having the utmost memorable experience and an unforgettable holiday.  enjoy our services.  **Dining**  A la carte restaurants, Dinner only  19:00 to 22:00  Pre-Booking via our Guest relation  Basilico “Italian cuisine.  Layaly “Lebanese cuisine “    MAIN RESTAURANT LAGOON  Breakfast 07:00 – 10:00  Lunch 12:30 – 15:00  Dinner 18:30 – 21:30  Late Dinner 22:30 – 00:00        **Snacks**  Late breakfast at snacks Bar 10:00 - 11:00  Splash Water Park Snacks 12:00 - 16:00  Beach Snack bar 12:00 - 16:00  Tea time (Executive lounge) 17:00 – 18:30  Ice cream 12:00 - 16:00  Sweet corner at Snacks Bar 17:00 - 18:00  Midnight snacks 00:00 – 02:00    Yummy food and refreshing drinks.  Yummy food and refreshing drinks.  Yummy food and refreshing drinks.  Cake, cookies, Egyptian desserts  Waffles & Pancake at terrace area    **Bars**  lobby bar 24 hrs local alcoholic + beverages and soft drinks.  rocks pool bar 09:00-17:00 local alcoholic + beverages and soft drinks.  beach bar 09:00-17:00 local alcoholic + beverages and soft drinks.  splash water park 09:00-17:00 local non-alcoholic  -Mini bar items are included with free daily refilling.  **Fitness center**  Fitness center- available during the day from 08:00 am till 20:00 pm sportswear and athletic shoes should always be worn in the fitness center.  **Lagoon mall**  The mighty lagoon mall with the dancing fountain has over than 200 shops and 4 cinemas, spectacular shopping is certainly guaranteed along the varied goods of jewelries, leather products and the fashionable apparel……opening soon.  **Services not included in the concept**   Beach cabanas, room service (24 hours), tennis courses as well as lighting   Diving school, spa treatments, phone (**outside call`s)**   Laundry service, photographs, mini market`s, shops, rental cars, medical services   Babysitting – kids parties  **Cabana hire**   * Our cabanas are specially designed for your relaxation and comfort providing: led screen, minibar, safe and ceiling fan. if you would like to spend all your day relaxing near the pool or on the beach, you have your food and drink menu served by your very own butler – depending on package reserved. for reservations, please contact our guest relation team. * Please ask for DND flags from towel desk at the beach if you don`t want to be disturbed by any hotel staff or excursion staff. our guest relation desk is situated at the reception   The hotel management doesn`t accept any responsibility for losing any of personal items, valuable or money which is left in the room or public areas. please keep your belongings in the safe box provided in your room. |

**Useful & important information**

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| * Check in & check out procedure: check in at 14:00 and check out is 12:00 midday. * Please leave your luggage outside your room and our concierge will collect them to the reception. * You should return your key card and towel cards upon check out. your key card will deactivate at midday, if you require a late checkout, please reactivate your card before midday of your departure day with the reception. please check availability and prices with our reception team 1 day prior to departure. * Money exchange is available at the atm machine situated in the lobby * Wi-fi is free and available in public areas and all rooms * (Information channel) you will find all the relevant information and coming events on channel of your tv. * (Telephone) all rooms are supplied with phones to call another room please dial **(8)** followed by the room number **(this is free of charge)** * To call an outside line please dial **(9)** followed by the number **(with extra charge)** * (Laundry service) all rooms are provided with a price list price is per item * Club cars are available from & to aqua park during the day with several bus station. * Please contact with our guest relation team if you have any allergies or special dietary requirements * Please do not make any cash payment for any extra charge service, please sign your check and it is possible to pay and close your bill one day before or during check-out * For any assistance during your stay please contact our guest service center via (0) or our guest relation via (2)     wishing you have a great stay in our resort |