

PALOMA
HOTELS

SUMMER 2025
Fact Sheet

01 April – 31 October

PALOMA HOTELS

HOTEL GENERAL INFORMATION:

Official category:	5 stars	Concept:	Ultra Luxurious All Inclusive
Address:	Belek Mahallesi Kongre Caddesi Paloma Hotels Sencia No:24/Z1 Serik - Antalya	Hotel Area:	65.000 m2
Phone:	+90 242 201 11 11	Fax:	
Website:	www.palomahotels.com	E-Mail:	sales@palomahotels.com
Number of rooms:	358	Bed capacity:	750 pax
Distance to the airport:	35 km	Distance to Antalya:	45 km
Distance to Belek:	4 km	Distance to Kadriye:	10 km

*** During the transition periods of our summer and winter concepts, services provided in closed or open areas may change according to weather conditions in order to maximize guest satisfaction. We kindly ask that this detail is mentioned explicitly in catalogues.

*** Pets are not allowed in our hotel.

*** Check-in time is 02:00 PM, and check-out time is 12:00 PM.

Welcome Services:

- Welcome drink on arrival
- Guests with late departures can enjoy complimentary access to relaxation and shower rooms until their departure time

Paloma Honeymoon Service Concept

Room Welcome: Paloma Yerlim Red Wine + Fruit Plate + Honeymoon Celebration Card

Privileges:

- Welcome with flowers upon arrival.
- Complimentary room upgrade to a higher category (subject to availability).
- Early check-in and late check-out options (subject to availability, free of charge).
- Special in-room breakfast for guests (free of charge on a day of the guest's choice).
- 10% discount on wellness activities.
- Priority reservation at à la carte restaurants.
- Special honeymoon room decoration (free of charge).

Paloma Birthday and Anniversary Service Concept

Room: Paloma Yerlim Red Wine + Fruit Plate + Celebration Card

Privileges:

- Celebration Cake
(The hotel management will decide whether the cake is served at the à la carte restaurant, main restaurant, or in the room, considering the weather conditions and current circumstances.)
- Complimentary room upgrade to a higher category (subject to availability).
- Early check-in and late check-out options (subject to availability, free of charge).

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SWIMMING POOL DIMENSIONS:

No:	Place	Area - M2	Depth - M	Fresh Water
1	Outdoor Pool	1.000	1,5	x
2	Outdoor Pool	626	1,5	x
3	Kids Pool	113	0,35	x
4	Kids Pool	64	0,35	x
5	Baby Pool	40	0,15	x
6	Waterslide Pool	450	1,2	x
7	Indoor Pool (with an open section available)	306	1,4	x
8	Villa Junior Suite Area Outdoor Pool	1.010	1,4	x

Beach Features:

118-meter-long pier available.

Water Slides:

3 slides for adults and 1 for babies at hotel facilities.

PalomAqua

Starting July 1, guests can enjoy a free shuttle service to **PalomAqua Belek**, located at our Paloma Grida resort. This vibrant water park offers thrilling attractions, including extreme slides like the Blackhole, Windigo Aquatube, Flying Saw, RiftSlide, and AquaTower. Younger visitors can delight in five specially designed slides and spray features, ensuring endless fun and excitement for the entire day. Reservations for the shuttle must be made at least 24 hours in advance.

Free Internet Services:

Free wireless internet access is available in all common areas and rooms.

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ROOM FEATURES:

Features	Standard Rooms	Standard Garden Rooms	Dublex Family Rooms	Junior Suite Lake Side	Deluxe Suite	Grand DeLuxe Suite
Number of rooms	205	48	15	80	8	2
Room size (m2)	35-40	35-40	55	50	100	120
Maximum capacity (number of guests)	3 / 2+1	3 / 2+1 / 2+2	4	3 / 2+1	4	4
Main building	x		x		x	x
Annex building		x		x		
Garden view		x				
Land View	x					
Partial sea view	x		x			
Direct sea view	x				x	x
Pool view				x		
Pool access from terrace				x		
Number of bedrooms	1	1	2	1	1	1
Twin bed	x	x	x			
French bed	x	x	x	x	x	x
Sofa Corner				x		
Living room					x	x
Connecting door			x		x	x
Balcony	x	x		x	x	x
Terrace				x		
Number of bathrooms (bathtub or shower)	1	1	2	1	1	1
Number of toilets	1	1	2	1	1	2
Jacuzzi on the terrace					x	x
Hairdryer	x	x	x	x	x	x
Bathrobe and slippers	x	x	x	x	x	x
Number of jacuzzies				1	1	1
Central air conditioning	x	x	x	x	x	x
Safe box	x	x	x	x	x	x
Mini bar	x	x	x	x	x	x
Mini alcoholic beverage upon arrival					x	x
Direct dial telephone	x	x	x	x	x	x
Wi-Fi internet access	x	x	x	x	x	x
Wired internet connection	x	x	x	x	x	x
Carpet	x	x	x		x	x
Ceramic flooring				x		
Parquet flooring		x				
Pillow menu	x	x	x	x	x	x
Turn down service					x	x
Free laundry service						x
Fresh flowers in the room					x	x
Daily fruit plate in the room						x
Sparkling wine in the room						x

ACCOMMODATION SECTION

- Baby and Toddler Package (0-4 years): Bottle warmer, baby bath, baby cot, baby monitor, bottle sterilizer, and stroller are available upon request (with deposit).
- To support our commitment to the environment, bed linens and towels are changed every 2 days. Upon special request, they can be changed daily.
- 3 of the standard rooms are designed for guests with disabilities (partial sea view).

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ULTRA LUXURIOUS ALL INCLUSIVE Food Services:

Working Hours	Dining	Menu	Place
07:00 AM – 10:00 AM	Breakfast	Open Buffet	Main Restaurant
08:00 AM – 11:00 AM	Breakfast	Open Buffet	Hedera Restaurant
10:00 AM – 11:00 AM	Late Breakfast	Open Buffet	Main Restaurant
12:30 PM – 02:30 PM	Lunch	Open Buffet	Main Restaurant
12:00 PM – 04:00 PM	Lunch	Menu	Daphne-Restaurant / Hedera Restaurant
04:30 PM – 06:00 PM	Afternoon Tea	Open Buffet	Daphne Restaurant /Hedera Restaurant
07:00 PM – 09:30 PM	Dinner	Open Buffet	Main Restaurant
12:00 AM – 01:30 AM	Night Buffet	Open Buffet	Main Restaurant
10:00 AM – 06:00 PM	A rich selection of cakes and cookies	Open Buffet	Harmonia & Patisserie
10:00 AM – 07:00 PM	Ice-cream Service		Poolside (Daphne Bar)
12:30 PM – 02:30 PM 07:00 PM – 09:30 PM	Ice-cream Service		All Restaurants

Room Service:

- 24 hr room service with an extra charge. Orders can be made through Paloma Hotels App.

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A'LA CARTE RESTAURANS:

Restaurant	Cuisine Type	Working Hours	Service Fee (Per Person)	Notes
Daphne Restaurant	Mediterranean	07:00 PM – 10:30 PM	free	Closed one day a week.
Safran Restaurant	Turkish Cuisine	07:00 PM - 10:30 PM	free	Closed one day a week. Open from April 1.
Hedera Restaurant	International	07:00 PM - 10:30 PM	free	Closed one day a week.
Tai-Pen	Far East	07:00 PM - 10:30 PM	Paid	Closed one day a week.
Sofa Restaurant	French	07:00 PM - 10:30 PM	Paid	Closed one day a week.

Operating Period:

Place	Opening Date	Closing Date
Tai Pen A La Carte Restaurant	1 May	31 October
Hedera Restaurant	1 May	31 October
Daphne	1 May	31 October

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ULTRA LUXURIOUS ALL INCLUSIVE Beverage Services

Bar name	Place	Working hours	Soft drinks	Freshly Squeezed Juices	Hot Beverages	Beer	Local Alcoholic Beverages	Imported Alcoholic Beverages	Cocktail Service
Harmonia Bar	Lobby Bar	24 hours	x	x	x	x	x	x	x
Olea Bar	Poolside	09:00 AM - 12:00 AM	x	x	x	x	x	x	x
Citrus Bar	SPA Bar	10:00 AM - 05:30 PM		x	x				
Nelia Beach Club	Beach	09:00 AM - 12:00 AM	x	x	x	x	x	x	x
Hedera Bar	Villa Jr Suite bar	08:00 AM - 12:00 AM	x	x	x	x	x	x	x
Celestine Bar	Main Building	06:00 PM - 12:00 AM	x	x	x	x	x	x	x
Daphne Bar	Poolside	09:00 AM - 12:00 AM	x	x	x	x	x	x	x

Room Service:

- 24 hr room service with an extra charge. Orders can be made through Paloma Hotels App.

Minibar:

Beer (2 bottles)
 Coca-Cola (2 units)
 Coca-Cola - Sugar-Free (1 unit)
 Fanta (2 units)
 Sprite (2 units)
 Soda (2 units)
 Water (2 units)
 Fruit Juice (2 units)
 Tea & Coffee Setup Equipment

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ADDITIONAL INFORMATION:

- All à la carte restaurants require prior reservation.
- The latest order time for à la carte restaurants is 20:40.
- Drinks are served at the table by waiters in all restaurants and bars.
- During lunch and dinner, alcoholic beverages not included in the concept, as well as cellar and imported wines, are available on the menu at an extra charge in the main restaurant and all à la carte restaurants.
- A dress code is enforced in our restaurants.
- High-alcohol-content local and foreign alcoholic beverages included in the concept are not served by the bottle; all drinks are served by the glass in all service areas.
- Alcoholic beverages are not served to guests under the age of 18.
- All beverages are served at the table.
- Freshly squeezed orange juice is served during breakfast, lunch, and dinner.
- Special meals are prepared for children with specific dietary needs and for guests with food allergies or sensitivities.

Beverages Included in the Concept:

All local alcoholic beverages, fresh and nectar fruit juices, soft drinks, hot beverages, organic tea service at the lobby bar, wines, organic wines (Turkey's finest table wines in red, white, and rosé), and all standard-quality imported alcoholic beverages (those legally imported into Turkey) are among the beverages included in the concept.

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ALCOHOLIC BEVERAGES INCLUDED IN ULTRA LUXURIOUS ALL INCLUSIVE

<p>WHISKEY</p> <p>J.W Red Label J&B Rare Viski Ballantines Jameson Irish Jack Daniel's Famous Grouse The Singleton 12 Passport Bell's Jack Daniel's Apple Jack Daniel's Honey Jack Daniel's Fire Jim Beam</p>	<p>VODKA</p> <p>Gilbeys Class Vodka Smirnoff Red Wyborowa Vodka Absolut Vodka</p>
<p>RAKI</p> <p>Yeni Rakı Yeni Seri Efe Yaş Üzüm Tayfa Rakı İzmir Rakı Rakı Sade Göbek Efe Gold Tekirdağ Gold Beylerbeyi Göbek</p>	<p>GIN</p> <p>Gilbeys Gordons Dry Hare Pink Gin Revaz Gordons Pink</p>
<p>BRANDY & COGNAC</p> <p>Napoleon Brandy Sorau Brandy</p>	<p>RUM</p> <p>Captain Morgan Havana Club 3 Caribbean Carabica</p>
<p>BEERS</p> <p>Miller Efes Pilsen Beck's Efes Malt Bomonti Unfiltered Draft Beer Non-Alcoholic Beer</p>	<p>TEQUILA</p> <p>Olmecca Blanco Pueblo</p> <p>VERMOUTH & LIQUEUR</p> <p>Martini Bianco / Extra Dry / Rosso / Fiero Aperitivo Aperol Mc Kelly Irish Cream Malibu Archers Safari Baileys 70 Cl Jagdtraum</p>

***The right to replace the mentioned brands with equivalent alternatives is reserved, depending on availability in production.

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POLLY KIDS CLUB:

- ⌚ Open between 10:00 AM - 10:00 PM from April 1 to October 31.
- ⌚ Children's ages: Activities are designed for children aged 4–12.
- ⌚ Children under 4 years old may visit the Polly Kids Club area only when accompanied by their parents.

	Pools		
Free Activities	Painting	Decorating	Mask making
	Face painting	Crafting decorative items	Air hockey
	Pool Games	Handcrafting with plaster, dough, and cardboard	Play station
	Sports Activities	Making fruit salad, pizza, and cookies	Kids' Disco (Open Air)
	Video film screenings		
	Special Pirate and Native American-themed games (once a week)		

Set-ups for 0-2 Year-Old Babies:

Baby bed & pillow, baby duvet, sheet & blanket set, potty, baby bathtub & net support.

KIDS' WORLD / ULTRA LUXURIOUS ALL INCLUSIVE

Food Options:

Place	Working Hours	Menu	Equipment
Main Restaurant	07:00 AM - 11:00 AM	Baby food preparation facility; Preparation of special meals for guests with special food requests for their children	Small tables and chairs where children can comfortably eat, along with baby highchairs
	12:30 PM - 02:30 PM	Baby food preparation facility Preparation of special meals for guests with special food requests for their children	
	06:30 PM - 08:30 PM	Child menu prepared with healthy methods; baby food preparation facility; ready-made baby food varieties; preparation of special meals for guests with special food requests for their children.	Microwave, blender, mixer, bottle warmer
Kids' Chefs	<p>Health, Taste, and Fun All in One...</p> <p>At Paloma Hotels, children are our most valued guests. That's why, with our dedicated Kids' Chef, we prepare special dishes for our little guests in all our hotels. We combine fresh and healthy ingredients with cheerful presentations to create more nutritious and enjoyable flavors.</p> <p>Our goal with the children's menus in our restaurants, designed according to our Kids' Chef concept, is to introduce them to new tastes while making healthy contributions to their eating habits. We are here to meet your children's special requests and dietary needs.</p>		

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SPORTS & ENTERTAINMENT WORLD

Complimentary Activities:

Daytime Games	Beach Volleyball	Dart	Shuffleboard	Boccia
		Table Tennis	Crazy Bowling	
	Gymnastics & Pilates	Aerobics & Zumba		
Water Games	Water Polo	Water Volleyball	Water Gymnastics	
Entertainment Center (10:00 AM - 12:00 AM)	Billiards	Backgammon	Rummikub	
	PlayStation	Air Hockey	Chess	Playing Cards
World Renowned Shows	Circus Performances	Acrobatics	Dance Shows	
Open-Air Parties		Ískele Party	Garden Party	
Live Music Performances (10:30 PM - 12:00 AM)	Latin	Rock	Pop	Oldies

Paid Activities:

Entertainment Center (4:00 PM - 12:00 AM)	2-Lane Bowling	Token-Powered Games	
***Water Sports			

*** All water sports activities are not operated by Paloma Hotels and, therefore, are not included in your holiday package. These activities are provided by an independent operator authorized by the local municipality. Paloma Hotels cannot accept any liability for loss or injury incurred while participating in these activities.

Sport Center:

Section	Complimentary	Paid	Reservation	Area, m2	Dimensions m X m	Features
Fitness center	x			70		Cardio Section: 4 Treadmills, 1 Synchro, 1 Vario, 1 Crossover, 2 Exercise Bikes
	x			63		Weight Section: 13 Machines, Dumbbells in various weights, Disk Weights
	x			65		Aerobic Section: Pilates Balls, Step Bands, Exercise Mats.
Tennis	x		x		36X18	2 courts with artificial grass surface
	x		x		36X18	1 court with artificial grass surface, designed as a multi-purpose field.
		x	x			All courts are equipped with lighting, lessons, and equipment

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OTHER PAID SERVICES:

General	Rent a Car	Doctor	Hairdresser	Pavilion	
Rooms	Dry Cleaning	Ironing	Laundry	Telephone	Fax
Tennis	Lessons	Court lighting	Tennis equipment		
Entertainment	Bowling				
Sport	Mini Football				
SPA	Body Treatments	Skin Treatments	Hammam Treatments		Massage

SPA CENTER

Working Hours:

08:00 AM - 07:00 PM	Indoor Pool	Fitness Center			
09:00 AM - 07:30 PM	Steam Room	Turkish Bath	Sauna	Shock Pool	Relaxation Areas
Services:					
Complimentary	Sauna	Steam Room		Shock Pool	
	Turkish Bath			Relaxation Areas	
Paid Services	Far Eastern Massages	Relaxing Massages		Body Treatments	
	Hammam Programs			Skin Treatments	

PALOMA HOTELS

CONFERENCE CENTER

Our meeting rooms, equipped with modern infrastructure, are capable of accommodating any technical equipment needs. They feature a dedicated bar and a separate kitchen for gala dinners. A Business Center is also available for meeting organizations.

MEETING ROOMS & CAPACITIES

MEETING ROOMS	AREA	HIGHT	THEATRE	CLASSROOM	BANQUET	RECEPTION
NEWTON (I + II)	1000 m2		465	250	400	465
NEWTON I	750 m2	14 M	400	220	350	400
NEWTON II	250 m2	6 m	65	30	50	65
FOYER-LOBBY-BAR	700 m2					165
LUMIERE CINEMA	155 m2	6 m	40			
PASCAL I + II	70 m2	4 m	20	20	20	20
PASCAL I	35 m2	4 m	10	10	10	10
PASCAL II	35 m2	4 m	10	10	10	10
EDISON I + II + III	216 m2		70	40	55	70
EDISON I	74 m2	5.5 m	24	15	20	24
EDISON II	74 m2	5.5 m	24	15	20	24
EDISON III	68 m2	3 m	22	10	15	22
GALILEO + EDISON	516 m2	4.5 - 5.5 m	270	155	175	190
GALILEO	320 m2	4.5 m	200	110	120	120
DARWIN	42 m2	3.5 m	12	8	10	12

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Fact Sheet

Summer 2025

TURKEY

PALOMA FINESSE SIDE
PALOMA OCEANA

• PALOMA ORENDA
• PALOMA SENCIA

• PALOMA PERISSIA
• PALOMA PASHA

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