

Dear our Valued Guest,

Welcome to THE LEVEL at Meliá Vinpearl Cam Ranh!

We are delighted to have you with us at THE LEVEL, where we strive to make your stay unforgettable with our exclusive services and privileges:

- Private check-in and check-out at THE LEVEL reception from 08:00 AM to 10:00 PM (Other hour will be at main lobby) & personalized concierge service.
- Complimentary coffee, tea, soft drinks, beer, and light snacks at THE LEVEL Lounge (11:00 AM to 10:00 PM).
- Two options for breakfast: Exclusive breakfast for The Level guests at the Cape Nao restaurant from 7:00 AM to 11:00 AM and at Mercado restaurant from 6:00 AM to 10:30 AM.
- Exclusive pool service (6:00 AM to 7:00 PM) and beach areas (6:00 AM to 6:00 PM).
- Pillow menu with five options for your comfort.
- Complimentary cocktails with selected drinks and canapés (4:00 PM to 6:00 PM).
- In-room premium tea and Nespresso capsules.
- Late checkout until 4:00 PM (subject to availability).
- One hour of complimentary meeting room use per stay (with prior reservation).
- A complimentary YHI Spa Water Ritual and 20% off treatments.
- 20% off dining and laundry services.
- Complimentary ironing of one garment per person per stay.

** The discount does not apply to any packages or add on to any promotion program.*

We are here to ensure your stay is nothing short of extraordinary. If there is anything more we can do to make your stay exceptional, please contact our team by dialing "1" or via our online concierge service.

Warm Regards,

THE LEVEL Team at Meliá Vinpearl Cam Ranh