

# Christmas Concept 2023

## General Points:-

- **Christmas Paid Dinner Reservations Desk:** Starting from 20<sup>th</sup> December until 24<sup>th</sup> December daily at hotel lobby F&B reservation desk in charge to up sell the Christmas dinner menu for the guests in house in cooperate with FD and GR team.
- Christmas dinner ala carte menu sales price { ----- } all including applicable taxes per person.
- **Pre-paid dinner guests:** Collection of all guest names and room numbers by FD or GR to be communicated and updated until 16:00 on 24<sup>th</sup> December with F&B reservation desk .
- Reservation deadline is 16:00 on 24<sup>th</sup> December.
- Maximum capacity is 40 Pax at Paradise restaurant from 19:00 until 22:00. If the reservation for Christmas dinner less than 20 Pax we will move to Verdi restaurant using same A la carte Christmas menu instead of Paradise Reef restaurant.
- Wine butlers will serve guests during dinner with red and white wine for all guests and using up – selling trolley displayed with sparkling and imported wine.
- Christmas music will be installed DJ at La Cascade dinner time.
- Finance team will ensure proper handling for both prepaid guests and internal reservation.
- Christmas bread house will be at lobby in a good condition on 28<sup>th</sup> Nov 2023 until 07<sup>th</sup> of January 2024.
- All guest contact TMs will ware Santa hat start from 24<sup>th</sup> December 2023 breakfast until 25<sup>th</sup> December 2023 dinner and from 06<sup>th</sup> January 2024 breakfast time until 07<sup>th</sup> January 2024 dinner time.
- Christmas decoration {Light stars, Santa clause, light Christmas tree ...etc) and lobby decoration will be ready, working and in good condition on 28<sup>th</sup> Nov 2023.
- Santa Claus – Animation team- will start at 24<sup>th</sup> and 25<sup>th</sup> December from 18:00 until 19:00 and 31<sup>st</sup> of December from 10:00am until sunsets at beach area, kid's toys to be given by Santa Claus, photographer will take the pictures.
- Christmas letter will be prepared by GR and will be send it to the guests' rooms on 23<sup>rd</sup> of December 2023.
- Verdi restaurant and at La Cascade restaurant will be normal operation, Paradise Reef restaurant will open only for special Xmas dinner.
- Upgraded Christmas decoration buffet at La Cascade restaurant on 24<sup>th</sup> of December 2023.
- Orthodox Christmas at 06<sup>th</sup> of January 2024 will be at Paradise Reef restaurant only with full Christmas decoration and same concept.
- Christmas socks for the children in the room through room service team (Mr. Alaa will provide the socks and Chef Ahmed Fathay will prepare the cookies, F&B team will send the socks to the rooms).
- Christmas socks quantity will be dependent on number of kids in-house at least 100 pieces to be available.
- Kids activities during 24<sup>th</sup> and 25<sup>th</sup> all day activities, and for adults we will have belly dancer and Tanura show at amphitheatres on 24<sup>th</sup> Dec, also Olympic day for adults on 25<sup>th</sup> Dec at noon time.  
International live singer at Paradise Reef during paid Christmas dinner time if we have good reservation.