

GLORIA SERENITY RESORT ALL INCLUSIVE SPECIAL CONCEPT		CALL CENTER 5555 with one call, we do all Please contact the Call Center for all your requests	
BUFFETS	SUMMER	WINTER	
Breakfast at Tetrasomia Restaurant	07.00 - 10.30	07.00 - 10.30	
Lunch at Tetrasomia Restaurant	12.30 - 14.30	12.30 - 14.30	
Dinner at Tetrasomia Restaurant	19.00 - 21.30	18.30 - 21.00	
BARs	SUMMER	WINTER	
Charlie Parker Lobby Bar	24 Hours	24 Hours	
Ella Fitzgerald Lobby Bar	24 Hours	24 Hours	
Traces Beach Bar	08.00 - 20.00	Closed	
Dock's Pier Bar	08.00 - 20.00	Closed	
Olivium Pool Bar	08.00 - 20.00	08.00 - 20.00	
Polo Bar	19.00 - 00.00	19.00 - 00.00	
Wurlitzer Karaoke Bar (Entertainment Center)	16.00 - 00.00	16.00 - 00.00	
Scarlet Wine Cellar	16.00 - 00.00	16.00 - 00.00	
La Trattoria Romana Bar	10.00 - 22.00	Closed	
Insomnia Disco Bar (Entertainment Center)	23.00 - 03.00	23.00 - 02.00 only on Saturdays	
Arena Bar - Amphitheater	20.30 - 23.00	Closed	
Route 66 Bar	08.00 - 20.00	Closed	
Relax Vitamin Bar (SPA Center)	09.00 - 20.00	09.00 - 20.00	
EXCLUSIVE BAR SERVICES	SUMMER	WINTER	
Fresh Fruit Juice at Lobby Bar	24 Hours	24 Hours	
"Barista" Coffee Station at Lobby Bar	08.00 - 00.00	08.00 - 00.00	
Detox & Fresh Fruite Juices at Main Restaurant	07.00 - 10.30	07.00 - 10.30	
À LA CARTE RESTAURANTS	SUMMER	WINTER	
Estela Restaurant	24 Hours	24 Hours	
River Landing À la Carte / Fish	19.00 - 23.00	Closed	
Kül À la Carte / Turkish BBQ	19.00 - 23.00	19.00 - 23.00	
Le Jardin Au Printemps À la Carte / French	19.00 - 23.00	19.00 - 23.00	
La Trattoria Romana À la Carte / Italian	19.00 - 23.00	Closed	
Fuego Steak House À la Carte / Steak (subject to charge)	19.00 - 23.00	19.00 - 23.00	
Chef À la Carte / Chef's Kitchen (subject to charge)	19.00 - 23.00	19.00 - 23.00	
AKA À la Carte / Japanese & Teppanyaki (subject to charge)	19.00 - 23.00	19.00 - 23.00	
SNACK RESTAURANTS	SUMMER	WINTER	
La Trattoria Romana Restaurant	12.30 - 16.00	Closed	
Traces Beach Restaurant	12.00 - 18.00	Closed	
Route 66 Restaurant	12.30 - 16.00	Closed	
Sushi Corner	18.00 - 22.00	18.00 - 22.00	
ICE CREAM	SUMMER	WINTER	
Scoop	12.00 - 23.00	12.00 - 23.00	
Traces Beach Snack	12.00 - 16.00	Closed	
La Trattoria Romana Bar	12.00 - 17.00	Closed	
Route 66 Snack Restaurant	12.30 - 16.00	Closed	
Ana Restaurant (everyday)	At open buffet during lunch & dinner	At open buffet during lunch & dinner	
PÂTISSERIE	SUMMER	WINTER	
Bon Vivant Patisserie	10.30 - 23.00	10.30 - 23.00	
Chocolatier	12.00 - 23.00	12.00 - 23.00	
EXCLUSIVE ROOM SERVICE	SUMMER	WINTER	
Exclusive Room Service Menu (Extra)*	24 Hours	24 Hours	
Minibar (re-freshed daily)	Once a day	Once a day	
Laundry Service (Extra)	08.00 - 00.00	08.00 - 00.00	
VILLA SEVICES	SUMMER	WINTER	
Villa Room Service Menu	00.00 - 06.00	00.00 - 06.00	
Route 66 Breakfast	08.00 - 11.00	Closed	
BEACH & POOL SERVICES	SUMMER	WINTER	
Outdoor Pool	08.00 - 20.00	Closed	
Olivium Pool (Heated in winter time)	08.00 - 20.00	08.00 - 20.00	
Pavilion (Extra)	09.00 - 18.00	Closed	
VIP Pavilion with Concept (Extra)	09.00 - 18.00	Closed	
Water Sports (Extra)	08.00 - 20.00	Closed	
Aquapark (at Gloria Golf Resort)	10.00 - 12.00 & 14.00 - 16.00	Closed	
Privileged Beach Services	10.00 - 18.00	Closed	

Dinner reservations for À la Carte Restaurants can be made 2 days in advance at the Guest Relations desk. (upon availability each restaurant can be reserved once per week).
• Food&Beverage Services at **Gloria Golf Club** are included just for Golfer Guests • Food & Beverage Services In other **Gloria Hotels & Resorts** are subjected to charge (50% discount). Greek À la Carte & Turkuaz Grill House Restaurants in **Gloria Golf Resort** are subjected to a cover charge for all guests. • AIS Guests staying 28 days or more in the "LONG STAY" concept have the privilege to use Food & Beverage Services in the other Gloria Hotels and in addition they receive 50% discount for their Laundry Services. • **Fitness - SPA** for their safety and health, our little guests under 12 years old are allowed to use the areas only when accompanied by adults. Every day between 10.00-12.00 our little guests under 16 years old are allowed to use the Turkish bath, the sauna, the steam bath and the resting areas
• Gloria Hotels & Resorts reserve the right to make changes without notice at any time in its absolute discretion.
*Serenity, Queen, King, VIP and Presidential Villa - free

SPA & WELLNESS	SUMMER	WINTER
Serenity SPA (Massage and all treatments are extra)	09.00 - 20.00	09.00 - 20.00
Fitness	08.00 - 20.00	08.00 - 20.00
Turkish Bath, sauna, steam bath, relax room	09.00 - 20.00	09.00 - 20.00
Indoor Pool (Heated in winter time)	08.00 - 20.00	08.00 - 20.00
ENTERTAINMENT & ACTIVITIES AREA	SUMMER	WINTER
Insomnia Night Club (+18 years)	23.00 - 03.00	23.00 - 02.00 only on Saturday
Entertainment Center Bar	16.00 - 00.00	16.00 - 00.00
Amphitheatre (Arena Bar)	20.30 - 23.00	Closed
G-Venture	21.00 - 00.00	Closed
Gloria Sports Arena – Sports Areas (upon availability)	With Reservation, subject to charge	With Reservation, subject to charge
Tennis Courts – Lighting	08.00 – 23.00	08.00 - 23.00
Tennis Lessons, Racket Rental (Extra)	On Request	On Request
Bowling, Billiard, 3D Games (Extra)	16.00 - 00.00	16.00 - 00.00
WIFI (Free) / High Speed WIFI (Extra)	24 Hours	24 Hours
KIDS ACTIVITIES	SUMMER	WINTER
Gogi Fun Jungle (01-14 years) (at Gloria Golf Resort) (01-05 years must be accompanied with an adult)	Between 01 May - 31 October 10.00 - 12.30 // 13.30 - 23.00	N/A
Gogi Kids Club (04-12 years)	Between 01 April - 31 October 09.00 - 17.00 with family 17.00 - 23.00	Between 01 November – 31 March 10.00 - 17.00 with family 17.00 - 21.00
Gogi VIM Club (01-03 years)	09.00 - 23.00	10.00 – 21.00
Baby Sitting (01-12 years) (Upon Availability, Extra)	With Reservation 01 April - 31 October	With Reservation 01 November - 31 March
Gogi Teenage Club (13-17 years)	Between 01 June - 30 September	N/A
Gloria Mini Farm	09.00 - 23.00	09.00 - 23.00
Gloria Mini	18.00 - 23.00	18.00 - 23.00
GOLF	SUMMER	WINTER
Golf & Golf Lesson (Extra)	With Reservation	With Reservation
Group Golf Lessons at Gloria Golf Club (1 hour on Monday, Wednesday, Friday) Capacity maximum 40 pax	Free Between 15 June - 31 August 10.00 - 11.00	N/A



GLORIACONTACTCENTER +90 534 461 97 97
You can reach us faster and easier by using our Whatsapp number.



**ONLINE
NEWSPAPER
MAGAZINE**



By using online over 5000 daily newspapers and magazines, you can help to save natural sources.




We protect nature so it will support us.





1.Connect to Hotel's Wi-Fi*
2.Download PressReader application or read the QR code.
3.You can start using the PressReader!

***If you are using Laptop you can access the same way by entering this address www.pressreader.com**



GLORIA IS EVERYWHERE
You can easily access the magical world of Gloria via your mobile devices! Download the Gloria mobile app to your device, and get up-to-date information on dining, bars, entertainment and other activities in our hotels, and forward your feedback and suggestions to us quickly and easily.



**SUMMER & WINTER
CONCEPT**



ÖZALTIN OTEL İŞLETMELERİ A.Ş.
CLARIFICATION TEXT
FOR THE PROTECTION AND PROCESSING OF THE PERSONAL DATA OF THE CUSTOMERS


1. DATA SUPERVISOR
Pursuant to the Law no. 6698 on the Protection of Personal Data ("Law"), your personal data may be processed by Özaltın Otel İşletmeleri Anonim Şirketi ("Company") acting in the capacity of data supervisor, within the below-described scope.

2. PURPOSE OF PROCESSING OF YOUR PERSONAL DATA
Your personal data collected may be processed in line with the basic principles stipulated in the Law and within the scope of the personal data processing requirements specified in Articles 5 and 6 of the Law, for the purposes ("Purposes") of the conduct of the necessary studies by our relevant business units and implementation of the associated business processes for the planning or execution of the activities for ensuring the legal and technical security of our Company and of the relevant persons in business relationship with our Company, the planning or execution of the activities necessary for offering and promoting to the relevant persons the products and services provided by our Company or for and on behalf of our Company by customizing the same according to the likes, usage habits and needs of the relevant persons, the conduct of the necessary studies and implementation of the associated business processes for enabling the relevant persons to benefit from the products and services provided by our Company or for and on behalf of our Company as well as for the realization of the commercial or operational activities being implemented by our Company.

3. PARTIES TO WHOM YOUR PERSONAL DATA ARE TRANSFERRED AND PURPOSES OF TRANSFER
Your personal data collected may be transferred within the scope of the Purposes by our Company, in line with the basic principles stipulated in the Law and within the scope of the personal data processing requirements specified in Articles 8 and 9 of the Law, to [our suppliers, our business partners, our agencies, social media providers, our shareholder, Özaltın Holding A.Ş., and public and private institutions and organizations authorized by law] that are resident or non-resident.

4. METHODS AND LEGAL REASONS FOR COLLECTING YOUR PERSONAL DATA
Your personal data will be collected by our Company through electronic and/or physical channel media (methods) e-mail, mail/cargo, faxnumber, phone/call center, Company web site, mobile application, printed form, closed circuit security cameras, public institution systems, our agencies, hotel/facility receptions, request/complaint platforms and corporate social media resources for the purposes of realizing the procedures for providing the check-in, check-out, accommodation and facility services. Further, your personal data will be collected within the framework of the drawing up or execution of a contract, legal responsibility of the data supervisor, establishment, exercise or protection of a right, publicity of the data owner and legitimate interest and explicit consent personal data processing requirements, if any, mentioned in Articles 5 and 6 of the Law.

5. YOUR RIGHTS GRANTED IN ARTICLE 11 OF THE LAW AS THE PERSONAL DATA OWNER
As the personal data owner, you may communicate your requests within the scope of the Article 11 of the Law regulating the rights of the relevant person to our Company, in line with the procedures and principles regulated by the Notice on the Procedures and Principles for Application to the Data Supervisor, by filling in the Data Owner Application Form accessible via the QR code. Your applications will be brought to conclusion free of charge within the shortest time possible and in thirty days at the latest according to the nature of your request; however, you may be charged a fee according to the tariff to be determined by the Personal Data Protection Board in case the transaction warrants a separate cost.





- Rooms

A. Main Building

B. Pool Villas

C. Garden Villas

D. Deluxe Villas

E. VIP Villa

F. Presidential Villa

J. Serenity Villa

K. Queen Villa

L. King Villa
- Food & Beverage

1. Traces Beach Snack

2. Dock's Pier Bar

3. River Landing À la Carte

4. La Trattoria Romana
Italian Snack Restaurant

5. Route 66 Snack Restaurant
- Beach & Pool

6. Beach Pavilions (Extra)

7. Towel Desk

8. Olivium Pool
(Heated in winter time)

Activities

9. Fit Gloria

10. Tennis Courts

11. Arena & Entertainment Center,
Insomnia Night Club

12. G-Venture

13. Wellness Area & Art Studio

14. Water Sports

15. Golf Course

16. Gloria Mini Farm
- Ground Floor Lobby Outlets

• Reception

• Guest Relations / Concierge

• Tetrasomia Main Restaurant

• Ella Fitzgerald Lobby Bar

• Le Jardin Au Printemps À la Carte

• Polo Bar

• Aka À la Carte

• Shopping Area

• Doctor Office

• Serenity SPA & Indoor Pool

• Gloria Shop

• Meeting Rooms
- First Floor Lobby Outlets

• Charlie Parker Lobby Bar

• Estela À la Carte

• Sushi Corner

• Fuego Steak House À la Carte

• Kül À la Carte

• Chef À la Carte

• Bon Vivant Patisserie

• Chocolatier

• Scoop

• Gogi Mini

• Scarlet Wine Cellar

• Locker Rooms