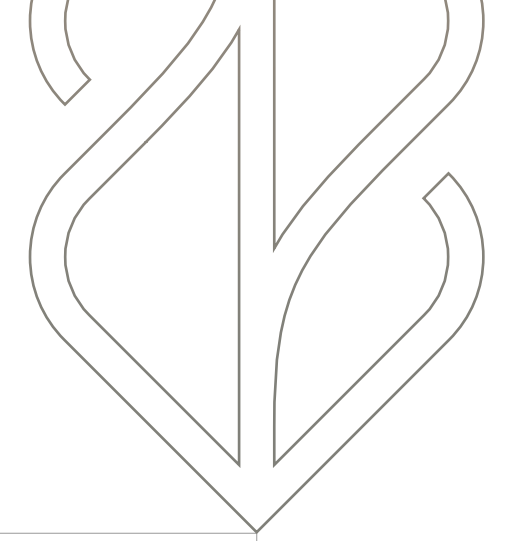






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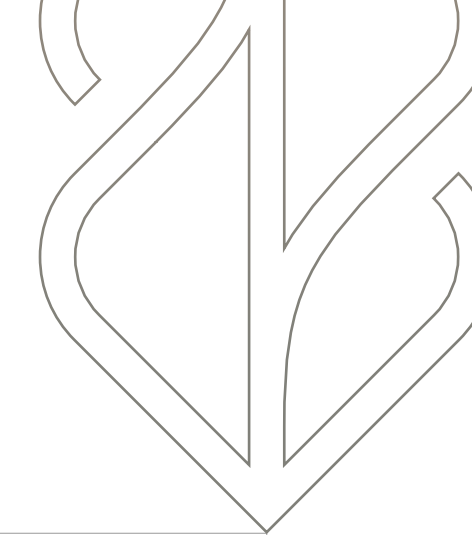
LUXY PET HOTEL

BY PLANNING AHEAD, YOU CAN REDUCE YOUR WORRIES ABOUT LEAVING YOUR PET BEHIND WHILE YOU'RE PLANNING YOUR VACATION BECAUSE **NIRVANA HOTELS** IS OFFERING A UNIQUE SERVICE FOR THEIR GUESTS, IT'S "**LUXY PET HOTEL**". TAKING YOUR PET WITH YOU IS THE BEST OPTION, LUXY PET HOTEL IS A VERY UNIQUE SERVICES CREATED FOR NIRVANA HOTELS.

WHEN YOU AND YOUR PET FIRST STEP INTO NIRVANA HOTELS, YOU WILL ENTER AN ENTIRELY NEW EXPERIENCE WHERE YOU ARE GREETED AND CARED FOR LIKE FAMILY. WHILE YOU'RE SPENDING YOUR HOLIDAY IN YOUR ROOM OR HOTELS' GENERAL AREAS, YOUR PET WILL STAY IN SPECIAL DESIGNED LUXY PET HOTEL LIKE IT'S HOME THAT IS LOCATED IN AN INDEPENDENT BUILDING THAT A FEW STEPS FAR FROM YOU INSIDE THE HOTEL AREA. OUR PROFESSIONAL TEAM WILL TAKE YOUR PET DURING THEIR ACCOMMODATION FOR THEIR COMFORT AND JOY. SPECIAL DESIGNED PET ROOMS, LOBBY AREA, RECEPTION AND PET SHOP IS AVAILABLE IN LUXY PET HOTEL AND SPECIAL DESIGNED WALKING ROUTES, ACTIVITY AREAS, TOYS ARE READY FOR THEM. 24-HOUR BASED OBSERVATION AND CARE HAS BEEN OFFERING AT THE LUXY PET HOTEL.



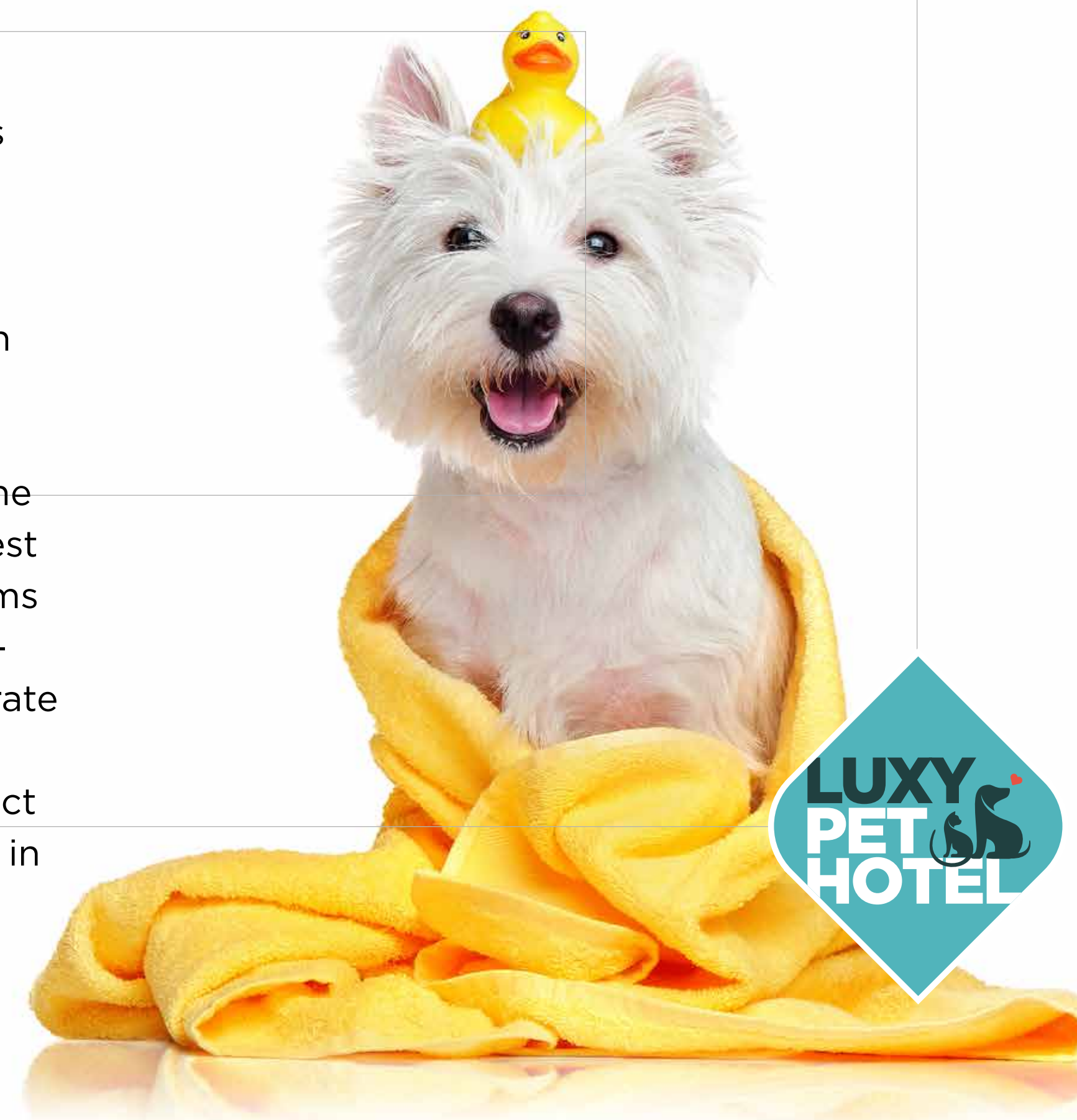


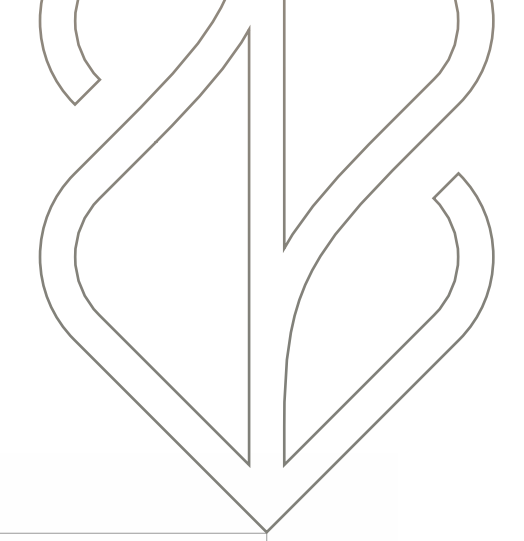


SERVICES

Dog Boarding & Care

- Luxy Pet Hotel features a variety of suite options to choose from and play areas designed for all breeds, sizes, and personalities. (Maximum weight for dogs 30 kg.)
- Specialized care and love from our highly trained, professional staff.
- 24-hour Supervision & care by staff and our guests are able to monitor their pets through live-cam from their mobile device
- Fun & socialization for mind-body bliss in our extended hour's daycare.
- One-on-one attention for each and every pup.
- Attention to your dog's every need, including medication administration and dietary requirements, as needed.
- Special designed walking routes for pets and owners inside the hotel (collar is mandatory while walking)
- Continuous Fresh Water switched out regularly during day time.
- Breakfast & Dinner Service plus snacks will be offered according to your pet's routine.
- Comfortable Bedding will be offered in their suites.
- Owner of pet has a chance to spend the night and sleep with his/her pet in a guest room together, pet-friendly Foresta rooms are available in only Nirvana Dolce Vita – Tekirova. For availability and additional rate in Foresta rooms (in addition to guest's owns staying room), please kindly contact with your tour operator, agency or hotel in advance.





SERVICES

Cat Boarding & Care

Our luxurious Luxy Pet Hotel cat boarding suites are available for your cat(s). Your pet will thoroughly enjoy the privacy in their luxurious boarding room away from our barking guests.

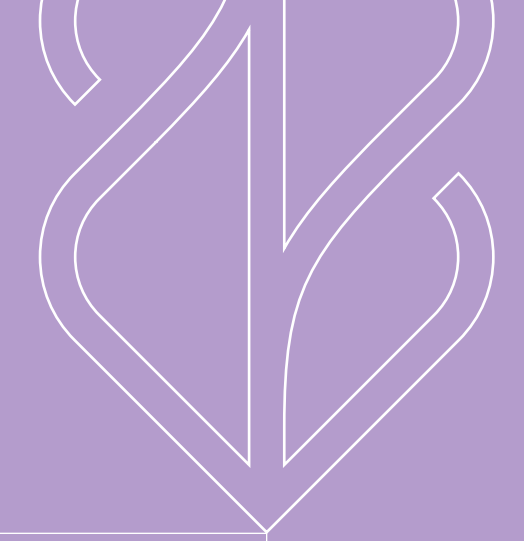
- Specialized care and love from our highly trained, professional staff.
- 24-hour Supervision & care by staff and our guests are able to monitor their pets through live-cam from their mobile device
- Attention to your cat's every need, including medication administration and dietary requirements, as needed.
- Continuous Fresh Water switched out regularly during day time.
- Breakfast & Dinner Service will be offered according to your pet's routine.
- Comfortable Bedding





the best therapy
has fur and legs.





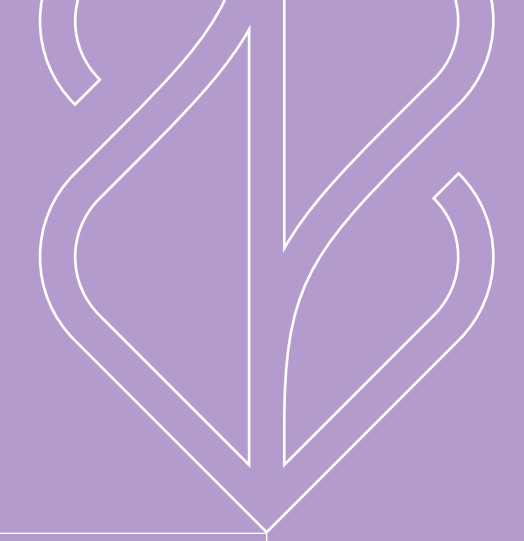
PET SPA AND GROOMING

Would your pet enjoy a relaxing rubdown, pedicure, or brush-out? Our experienced vets and spa staff are here to help! From the basics, such as tooth brushing and gland expression, to perks like facials and

one-on-one play, our spa provides a number of services for your pet's unique needs. Add grooming or a spa treatment to a stay in our boarding suites for a convenient way to pamper your pet. In

addition to accommodation in Luxy Pet Hotel, you may add special care & Pet SPA packages. This service is subject to extra charge according to your preference.





PET SPA AND GROOMING

Before your travel

- Visit the veterinarian to get vaccinations, flea or tick treatments, medications and documents to prove your pet is healthy enough to stay at Luxy Pet Hotel
- Put a collar on your pet that has a tag with your cell phone number on it.
- If your pet has a different food than the food options offered by Nirvana Hotels, you need to bring along its food, all medicines, instructions, health documents, emergency contact information, your veterinarian's contact information and a few pet toys.
- Please provide Luxy Pet Hotel with the feeding of your dog or cat, the dosages of medication that they should take, if any, and other important information before you enter. We kindly request you to send us your suggestions for solutions to behavioral problems that may arise in your absence.
- It may be a good option to leave an unwashed clothing next to your dog or cat

so that he can relax with your scent while you are away. (Optional)

- Please inform your travel agency or booking channel about the type, age, breed, dietary requirements of your pet and please confirm that your pet has been booked at the Luxy Pet Hotel.
- Luxy Pet Hotel is offering high quality dog and cat food twice in a day such as Royal Canin, Proplan or similar which is included into the pricing. Please inform your reservation contact if your pet is using another dog/cat food. Luxy Pet Hotel will search for the same brand and it is subject to charge providing requested food for your pet.
- Special designed walking routes for pets and owners inside the hotel (collar is mandatory while walking)
- Please kindly note that availability in Nirvana Hotels' guest rooms does not mean availability in Luxy Pet Hotel. Guest should check with its sales channel to check availability for Luxy Pet Hotel and need to get a written confirmation from

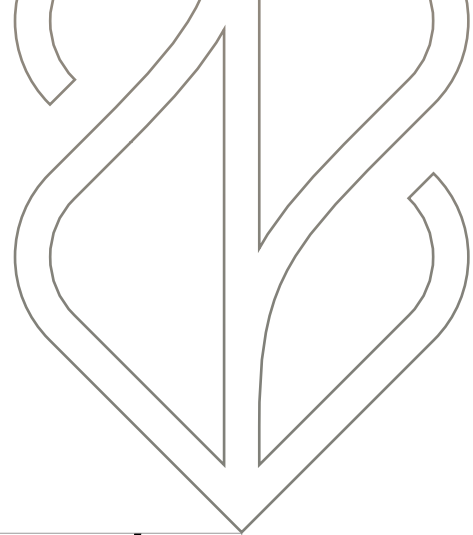
Luxy Pet Hotel to make reservation.

- Luxy Pet Hotel offers a full 24-hour medical veterinary service within the scope of its business partnership with expert, legally licensed veterinary companies. Veterinary service is charged extra according to the determined fee schedule, apart from general control applications.
- Luxy Pet Hotel will start accepting reservations at Nirvana Cosmopolitan - Lara as of May 1st, 2021. Luxy Pet Hotel will start accepting reservations at Nirvana Mediterranean Excellence - Beldibi and Nirvana Dolce Vita - Tekirova as of June 1st, 2021.
- Nirvana Hotels has the right to make changes in Luxy Pet Hotel's concept and content at any time.





PRICING



Prices to be applied for your pet's accommodation at Luxy Pet Hotel

Classic Cat Suite: Euro 20.- per night, per cat

- Private room and toddler bed
- Spacious room for privacy and relaxation
- € 10.- per night for additional cat in the same suite
- Rate for standard food and water is included into the rate

Classic Dog Suite: Euro 30.- per night, per dog (small race, up to 14,99 kg)

- Private room and toddler bed
- Rate for standard food and water is included into the rate

Classic Dog Suite: Euro 40.- per night, per dog (big race, from 15 kg up to max. 30 kg)

- Private room and toddler bed
- Rate for standard food and water is included into the rate

Prices applicable when pet stays with its owner in Nirvana Dolce Vita - Foresta Room Type

Cat: Euro 30.- per night, per cat

- Private room and toddler bed
- Spacious room for privacy and relaxation
- € 10.- per night for additional cat in the same suite
- Rate for standard food and water is included into the rate

Small Breed Dog: Euro 40.- per night, per dog (up to 14,99 kg)

- Private room and toddler bed
- Rate for standard food and water is included into the rate

Large Breed Dog: Euro 50.- per night, per dog (from 15 kg up to max. 30 kg)

- Private room and toddler bed
- Rate for standard food and water is included into the rate






NIRVANA
HOTELS

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FREQUENTLY ASKED QUESTIONS

1. How can I make a reservation for Luxy Pet Hotel?

Guests who want to bring with their pets to Luxy Pet Hotel, guest should check availability and needs to receive confirmation for Luxy Pet Hotel through the relevant sales channel (tour operator, call center, web) during the purchase of their accommodation. For any question, please kindly contact through pethotel@nirvanahotels.com.tr

2. How long before should I make a reservation?

We strongly recommend you to check availability and complete your reservation for Luxy Pet Hotel before making your hotel reservation via your preferred sales channel (operator, call center, web) or at the time of purchasing your accommodation.

3. What are PET Spa and Coiffeur services?

Please kindly contact with pethotel@nirvanahotels.com.tr to get detailed information about Pet SPA and treatments are subject to extra charge, in addition to your pet's accommodation at Luxy Pet Hotel.

4. If I have more than one pet, can they stay together?

Yes, a maximum of 2 cats can be accommodated in the same suite room in Luxy Pet Hotel. The price to be applied for your 1st and 2nd cats staying in the same suite room is stated in the concept. Two dogs are not allowed to be accommodated at the same time in one suite room designed for dogs. Please note that you need to book and pay for a separate suite room for each dog. A separate registration form with detailed information is required for each pet.

5. Can my cat and dog share the same room?

No, cat and dog rooms cannot share the same room as they are located in different places.

6. My dog has a special dietary requirement, can we bring our own food?

Yes, all our pet owner guests can bring the routine food used by their pets with them and deliver them to the Luxy Pet Hotel staff.

7. My pet takes daily medications which is necessary. Is this a problem? Will there be an additional fee to apply for those medications?

Our staff is ready to apply any medication your pet may need, and the status should be specified under the pet health status on the registration form to be filled out for each pet. Medication should bring by guest during stay in Luxy Pet Hotel. We kindly ask you to inform the medication in the form of original package insert, detailed written instructions and doses. There will be no extra fee for this support. Our in-house Veterinary Services are also available for any medical assistance your pet may need.

8. What to do in a medical emergency?

Our in-house Veterinary Services and staff are fully prepared to deal with any medical necessity. You or your representative will be contacted and a full report will be issued.

9. Can my pet benefit from the Coiffeur services during the stay?

Yes, you can contact with pethotel@nirvanahotels.com.tr regarding this service which is subject to extra charge.

10. My dog is old and has special needs. Will you be able to meet his needs?

Yes, if you refer your pet's status on the registration form, you can be sure that we will meet their needs

11. Can I stay in the same room with my pet / pets?

It is possible to stay with your pet / pets only in the Foresta Room type in Nirvana Dolce Vita - Tekirova. In the concept details, the prices to be applied for pets that can stay with it's owner in the Nirvana Dolce Vita - Foresta room type. You can contact your tour operator, agency or our Call Center team in advance for availability and additional price information in Foresta rooms.

12. Is it possible to swim with my pet / pets and take it to the beach with me?

It is possible to swim together with your pets / pets only at Nirvana Dolce Vita - Tekirova and Nirvana Mediterranean Excellence - Beldibi.

I LOVE
SLEEPING.

→ PLEASE
DO NOT
DISTURB





N I R V A N A

— H O T E L S —

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