

Q&A

Updated Guidelines for all arrivals from Brazil, India, Russia and Ukraine as of 18th December 2021

General

1. What are the entry requirements for travellers, coming to the Maldives?

- Every traveller entering the Maldives must have a negative PCR test report (Nucleic Acid Test) for COVID-19 prior to their entry into the country. This also applies to those travellers who have completed the prescribed dose(s) of COVID-19 vaccine or have recovered from COVID-19. The sample for the PCR test must be taken no longer than 96 hours prior to the departure from the first embarkation point. This mandatory test, requested by the Maldivian authorities, applies to all tourists and short-term visitors, of all ages. Only infants 0-12 months of age are exempted from it.
- The Maldives Immigration has introduced “Traveller Health Self-Declaration” to fast-track pre-arrival and pre-departure health information in accordance to the health requirements of the Maldives. All travellers are required to submit an online health declaration within 24 hours, prior to their departure to and from Maldives, via the following link: <https://imuqa.immigration.gov.mv/>
- The Government of Maldives recommends the following affordable insurance package for COVID-19, which needs to be purchased prior to the guests’ arrival in the Maldives.

Package summary:

<https://myallied.mv/type/inbound-allied/new>

FAQs

<https://allied.mv/insurance-plan/allied-inbound/>

2. What are the requirements for guests arriving from Brazil, India, Russia or Ukraine to stay at LUX* South Ari Atoll Resorts & Villas?

- All guests staying at LUX* South Ari Atoll Resort & Villas will be required to take a mandatory PCR test upon their arrival at the LUX* seaplane lounge. Children 1 year and above are also required to take this test. Guests will not be charged for this PCR test.
- Upon arrival at the resort, all guests are required to stay in isolation, in their villa, until the negative PCR test report is received. Only guests, who have completed 14

days after their final vaccination dose, can be exempted from this. The vaccination card needs to be submitted upon check-in for the same.

- Each guest is required to fill up a LUX* Declaration Form. This form needs to be completed and submitted by email back to us, no less than 24 - 48 hours before the arrival date, to the following email address STAY@luxmaldivesresort.com
- Should the guest require a new PCR test report before going to their next destination or country of residence, they can take the test at the resort clinic prior to their departure. The test can be booked and facilitated through the Front Office Team at the reception. Guests will be charged for this additional test. **The cost of the PCR test is USD\$ 125 per person, per test.**

Note:

- Any guest who has visited **Brazil, India, Russia or Ukraine**, within 14 days prior to their arrival at the resort, will be subject to the applicable arrival protocol specific to these countries.
- Any guest who has visited **South Africa, Namibia, Lesotho, Botswana, Eswatini or Zimbabwe**, within 30 days prior to their arrival at the resort, will be subject to the applicable arrival protocol specific to these countries.
- Guests from **Brazil, India, Russia, Ukraine, South Africa, Namibia, Lesotho, Botswana, Eswatini or Zimbabwe**, who can provide evidence that they left the above mentioned countries for 14 days / 30 days or more before their arrival at the resort, can be exempted from this isolation protocol. The exit stamp on the passport and corroborating flight tickets will be accepted as supporting documents for the same.
- This policy can be changed without any further notice, depending on how the situation evolves and in light of new regulations advised/implemented by the Ministry.

3. Do split stay guests require a PCR test?

- Yes. All split stay guests are required to submit a negative PCR test report, 24 hrs before they intend to visit LUX* South Ari Atoll.
- All guests will be required to take a mandatory PCR test upon arrival at the LUX* seaplane lounge. This PCR test is required to be taken by children well — 1 year and above. Guests will not be charged for this PCR test.
- All guests are required to stay in isolation in their villa till they receive the negative PCR test report. Only guests, who have completed 14 days after their final vaccination dose, can be exempted from this. The vaccination card needs to be submitted upon check-in for the same.



4. What happens if the guest's PCR test result is positive upon arrival at LUX* South Ari Atoll?

- Guests with a positive test result will be required to go through a mandatory 14-days isolation period, as per the local authority protocols. Upon completion, of the 14-days isolation, the guest will be cleared for departure.

5. What happens if a guest exhibits any symptoms related to COVID-19 during their stay?

- Any guest experiencing COVID-19 symptoms will need to report the same to the Resort Doctor, and we will take a PCR test sample. The guest will be required to stay isolated, inside their villa, until a negative test report is procured. Guests will not be charged for this PCR test, as it is the resort's health protocol requirement.

In case of a positive test report, the guest will have to undergo mandatory 14-day isolation, as per the local authority protocols.

6. Can a guest decline to give a PCR sample, even if he/she is showing symptoms?

- As per the protocol it is not an option — all guests must cooperate and comply with the policy. It is mandatory to report when you feel sick and/or are showing symptoms including cough, cold, body pain, fever, headache, runny nose, or loss of taste.

7. Who will pay the expenses of the guests' isolation, in case of a positive case?

- In the unfortunate situation of a positive case, the guest will be required to pay the charges directly or through their insurance coverage.