

Hard All -Inclusive Package

A warm welcome from all of us at Sheraton Soma Bay. We are delighted you chose to stay with us.

According to your reservation details, you booked a **Hard All-Inclusive Package**. To ensure you understand and enjoy all the benefits of this package, please review the following inclusions and limitations at your convenience.

Know we are here to ensure you have an amazing stay, please do reach out to any member of management or contact Reception if we may be of any service or assistance during your stay.

Food services

- International cuisine, buffet style breakfast and dinner served daily in L 'Abydos restaurant.
- During dinner, a smart casual dress code applies in the L'Abydos and L'Emporio restaurants, which excludes the wearing of sleeveless shirts, shorts pants and open men's shoes of any style.
- Lunch is served set menu in the Sea View restaurant (12:30h to 16:00h) or buffet style in L'Abydos (from 12:30 to 15:00) – note it will be in depend of the hotel situation.
- Dinner buffet is available in L'Abydos restaurant. You can also enjoy 150 EGP Per Person credit in L'Emporio a la carte restaurant twice a week; every Sunday & Wednesday of your stay with prior reservation with Guest Relations Desk, you will be charged for any extra amount.
- From time to time, other events and food options may be available to you at an additional supplement, kindly enquiry at reception.
- Dine Around - you may choose to dine at any of the participating restaurants in Soma Bay located at the Marina or in the other hotels. To facilitate this you will receive a non-refundable credit of EGP 150, towards your restaurant bill. Please contact the reception re participating restaurants or if you require assistance.
- Children menus are available in all restaurants.
- Ice cream is available from 12:30 to 16:00 at Sea view lunch restaurant.
- Please discuss any specific dietary requirements you may have with the restaurant Manager.
- Please alert management to any food allergies.

Daily Opening Hours

- Breakfast 06:30 to 11:00
- Lunch 12:30 to 16:00 (Set menu at Sea View restaurant)
- Lunch 12:30 to 15:00 (L'abydos buffet) (As per hotel occupancy).
- Afternoon Tea 15:00 to 17:00 (at Solar Bar)
- Dinner 19:00 to 22:00 (L'abydos buffet)
- Room Service 24 Hours (not included)

Beverage Service Locations and Operating Hours

- Al Farafra Pool bar 10:00 to 22:00 (Depend on hotel occupancy)
- Sea Breeze Beach bar 10:00 to Sunset
- Water Sport bar 10:00 to Sunset (Depend on hotel occupancy)
- Solar Lobby bar 10:00 to 22:00
- L'Abydos restaurant During Lunch and Dinner
- Sea View restaurant 13:00 to 17:00 (with Lunch)

Beverage Included (Unlimited unless specified)

- Hot beverages – selection of Teas and Coffee – including Espresso, Cappuccino, and Lattes; excludes Turkish coffee any other specialty hot beverages.
- Cold beverages - served by glass – All available soft drinks, and local water.
- Alcoholic beverages – Local brands – Whiskey, Gin, Vodka
- Wine – Red, Rose and White local wine (Shahrazad, Arabesque, Omar El Khayyam)
- Beer – Local beers Stella Beer.
- Cocktails – selection of local Alcoholic and Non-Alcoholic cocktails
- Mini bar is not included. Filling will be upon request with additional charge to your room account, as per the mini bar pricelist in the room.
- Beverages in all bars and restaurants are served by glass.

Options for children

- Daily kids club from 9:00 till 17:00
- Children pools and playground
- Special entertainment kids programs
- Baby chairs available in all restaurants
- Children menus available on request in all restaurants
- Aqua Park – entrance fee not included in your package, enquire at reception

Sports & activities (Reservation required marked with #)

- Free WIFI access in all hotel areas, including beach and pools
- Daily animation program on the beach
- Three live shows per week



SHERATON

Soma Bay Resort

Not included:

- All imported & premium alcoholic beverages, unless specified
- Champagne and Sparkling wine
- Imported wines
- Spa Services
- Aqua Park access
- Canned beverages
- Room service or In Room Dining
- A La Carte restaurants
- See Food menu
- Fresh Fruit juices
- Any other item or service not specified as included in the package

Important Information:

- All drinks will be served per glass
- All drinks served opened as required by our liquor license.
- Please ask for the All-Inclusive beverage menu in all restaurants and bars.
- No beverages may be order in bulk, meaning one beverage per person per time of order.
- Your all-Inclusive package benefits and privileges start at 12h00 on the day of arrival and ends 12h00 on the day of your departure.
- Any charges prior to, or after these times will need to settled in cash, except if alternative arrangements were made with management.
- All beverage services prior to, or after the specified times (see beverage service locations and operating times) will be charged at the published rates, without any discounts.
- The hotel may change services venues, meal styles and menus without prior notice.
- The hotel may change or replace any item or service mentioned without prior notice.
- You will be required to sign for all services render in all outlets; this is an internal control measure. Items and services included in your package will not appear on your room bill.
- We assume that the Company and Tour Leader responsible for the client has fully brief their clients on this document. Please contact us at any time, if further clarification is necessary.
- Only services and products specifically mentioned in this document are included in your package.
- All beverages and food must be consumed at the hotel and may not be removed under any circumstances as per our Liquor License and Health & Safety requirements.
- All food items must be consumed in the restaurant and may not be removed for any reason. If you have a specific requirement in this regard kindly discuss it with management for assistance.
- You may upgrade you package at any time, please contact reception to discuss options.

Once again, we welcome you at Sheraton Soma Bay. Please feel free to approach Reception or any member of management, at any time, if any conditions in the package are unclear or if we may be of any other service or assistance.