

"Hard-all-inclusive concept"

Welcome to Parrotel lagoon Sharm el sheikh. Our aim is to ensure you feel the Parrotel touch throughout your holiday. This information sheet is particularly created to enable you having the utmost memorable experience and an unforgettable holiday.

Enjoy our services.

Dining

MAIN RESTAURANT LAGOON

Breakfast	07:00 – 10:00
Lunch	13:00 – 15:00
Dinner	18:30 – 21:00

A la carte restaurants, Dinner only
19:00 to 21:00

Pre-Booking via our restaurant staff

BASILICO "Italian cuisine.

Prior reservation.

Available free once for guest
staying 7 nights

Snacks

Late breakfast at snacks bar	11:00 - 12:00
Splash water park snacks	12:30 - 17:00
Beach snack bar	12:30 - 17:00
Ice Cream	14:00 - 16:00
Lobby Terrace snacks bar	15:00 - 17:00

Yummy food and refreshing drinks.

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The All-inclusive program includes local-alcoholic soft drinks, hot and soft drinks as well as water are served by cups.

Bars

Lobby bar	10:00 -00:00	Local Alcoholic + Beverages and Soft Drinks
Rocks pool bar	10:00-17:00	Local Alcoholic + Beverages.
Beach bar	10:00-17:00	Local Alcoholic + Beverages and Soft Drinks.
Splash water park	10:00-17:00	Beverages and Soft Drinks.
Snacks bar	10:00-17:00	Local Alcoholic
Island bar	10:00-17:00	Local Alcoholic + Beverages and Soft Drinks

Fitness center

Fitness center- available during the day from 08:00 am till 20:00 pm sportswear and athletic shoes should always be worn in the fitness center.

Services not included in the concept

- The piano bar 20:00 – 02:00 (Extra Charge) Local Alcoholic + Beverages and Soft Drinks.
- Diving school, spa treatments, phone (**outside call`s**)
- Laundry service, photographs, mini market`s, shops, rental cars, medical services
- Babysitting – kids parties
- Fresh juices & Turkish coffee & imported alcohol.

Useful & important information

- Check in & check out procedure: check in at 14:00 and check out is 12:00 midday.
- Aqua park 10:00 - 13:00 15:00 - 17:00
- Beach shuttle bus service runs every hour from the hotel to the beach and back.

- Please leave your luggage outside your room and our concierge will collect them to the reception.
- You should return your key card and towel cards upon check out (chargeable 400 LE in case of losing). Your key card will deactivate at midday, if you require a late checkout, please reactivate your card before midday of your departure day with the reception. Please check availability and prices with our reception team 1 day prior to departure.
- Money exchange is available at the ATM machine situated in the lobby, contact reception for help.
- Wi-Fi is free and available in public areas and all rooms
- (Telephone) all rooms are supplied with phones to call another room please dial **(8)** followed by the room number **(this is free of charge)**
- To call an outside line please dial **(9)** followed by the number **(with extra charge)**
- (Laundry service) all rooms are provided with a price list price is per item
- Club cars are available from & to Aqua Park during the day with several bus station.
- Please contact with our guest relation team if you have any allergies or special dietary requirements
- Please do not make any cash payment for any extra charge service, please sign your check and it is possible to pay and close your bill one day before or during check-out
- For any assistance during your stay please contact our guest service center via (0) or our guest relation via (2)
- GYM Free of charge every day from 08:00 AM till 20:00



wishing you have a great stay in our resort