

2024 - 2025

WINTER

FACT SHEET



NIRVANA

cosmopolitan

COSMOPOLITAN



COSMO POLITAN

Opening Date	2008 Comprehensive Renovation 2018 - 2020 - 2022
Seasons	12 Months / Open All Year
Category	5 Star Hotel
Concept	Local & Healthy Food + Multi Board (BB + HB + GBU) (Our food products are generally selected and presented in line with their original local regions.)
Total Area	110.000 m ²
Address	Göztepe Mah. - Yeşil Sutcuay Bld. No: 33 07030 Lara - Muratpaşa - Antalya / TÜRKİYE
Phone	+90 342 382 30 00
E-mail	info@rimvanahotel.com.tr
Official Website	www.rimvanahotel.com.tr
Facility Building and Blocks	The facility consists of 1 main building, 1 convention center, and 1 sports complex.
Beach Features	The facility located beachfront, boasts its own 175 meter long fine sandy beach and a wide pier.
Location	Antalya Airport 12 km Antalya Centrum 18 km

ROOM COSMO TYPES POLITAN

Room Type	Number of Rooms	Total m ² & Capacity	Room Location	Features
Superior	882 (8 disability friendly rooms)	32 m ² 2+2/3	Main Building	1 bedroom, bathroom, balcony, 1 Smart TV, Nespresso coffee machine with 4 daily capsules, Lipton tea set, L'Occitane bathroom amenity set, minibar, and free Wi-Fi are available.
Family Suite	18	68 m ² 3+0	Main Building	1 bedroom (French bed), 1 living room (sofa), 2 bathrooms, balcony, 2 Smart TVs, Nespresso coffee machine with 4 daily capsules, Lipton tea set, L'Occitane bathroom amenity set, minibar, and free Wi-Fi are available.
Family Room Sea View	10	64 m ² 3	Sea	1 bedroom (French bed), 1 living room (sofa), 2 bathrooms, balcony, 2 Smart TVs, Nespresso coffee machine with 4 daily capsules, Lipton tea set, L'Occitane bathroom amenity set, minibar, and free Wi-Fi are available.



Superior



Family Suite



Family Room
Sea View

ROOM TYPES

COSMOPOLITAN

Room Types	Number of Rooms	Total sq ft & Capacity	Room Location	Features
Deluxe Suite	8	60 sq ft 2	Main Building	1 bedroom (1 French bed), seating area, 1 bathroom, 1 WC, balcony, 1 Smart TV, iron and ironing board, safe, Nespresso coffee machine with 8 daily capsules, Lipton tea set, L'Occitane bathroom amenity set, minibar, and free Wi-Fi are available.
King Suite	2	130 sq ft 4	Main Building	2 bedrooms (1 French bed + 1 Twin bed), living room, dressing room, 2 bathrooms, 1 WC, balcony, 2 Smart TVs, iron and ironing board, safe, Nespresso coffee machine with 8 daily capsules, Lipton tea set, L'Occitane bathroom amenity set, minibar, and free Wi-Fi are available.





Our dispensers
consume 24% less plastic
than 50ml bottles.



**It is only available at Nirvana Cosmopolitan Hotel.*

ROOM STANDARDS

COSMOPOLITAN

Electronic Door Lock System	✓	
Fire Alarm System	✓	
Nespresso Coffee and Tea Set	✓	
Minibar	✓	
LED / Smart TV	✓	
National and International HD Broadcast	✓	
Music Broadcast (on TV Channels), Cartoon Channels	✓	
WC, Shower Cabin, Bathroom	✓	
Direct Dial Phone in Bathroom and Room	✓	
Central Air Conditioning System, Electronic Safe Box	✓	
Single or Double Comfortable Beds	✓	
Balcony, Seating Group in Balcony, Balcony Hanger	✓	
Hair Dryer	✓	
Make-up Table and Mirror	✓	
L'Occitane Set in Bathroom, Bathrobe, Bath Towels and Slippers	✓	
Bathrobe and Slippers for Children	✓	
Free Wi-Fi Connection	✓	
Iron and Ironing Board	✓	

ROOM COSMO SERVICES POLITAN

Daily Room Cleaning (between 09:00-16:00 every day)	/	
Minibar, Lipton Tea and Nespresso Capsule Coffee Refill (between 09:00-16:00 once every day)	/	
Daily Change of Sheets and Towels	/	
Baby Tub and Other Baby Supplies (Upon request)	/	

CONCEPT DETAILS BY ROOM TYPE

COSMOPOLITAN

Room Type	Room Service	Beach Collection	Wellness & à la Carte (Free)	Cheyenne Chef Restaurant	Room Screen	Bathrobe & Slippers	L'Occitane	Dry Cleaning (Paid)	Laundry Service	IP-Assistant
Cosmopolitan - Standard Rooms			Dinner							
Superior	+	+	✓	pop. 100 +	N/A	✓	✓	+	+	✓
Family Suite	+	+	✓	pop. 100 +	N/A	✓	✓	+	+	✓
Cosmopolitan - Special Room Types										
Deluxe Suite	+	+	✓	✓	✓	✓	✓	+	+	✓
King Suite	✓	✓	✓	✓	✓	✓	✓	+	✓	✓

* Guests can benefit from our free à la carte restaurants once every 3 days.

⊕ = Paid Services

✓ = Free of Charge Services

N/A = Non-applicable Services & Amenities



P-ASSISTANT

In Nirvana Hotels branded establishments, in-house guests automatically benefit from P-Assistant services.

The P-Assistant is an exclusive service offering personalized assistance.

A team of qualified employees, proficient in the guest's native language, attends to all requests and needs throughout their stay, within the scope of all services provided by the establishment. The service is available 24 hours a day, though exceptions can be made for special needs. Communication with guests is facilitated via WhatsApp.



GASTRONOMY COSMOPOLITAN

Services		Working Hours	Paid	Reservation	
MAIN RESTAURANT	✓	Breakfast 07:00 - 10:30 Lunch 12:00 - 14:30 Dinner 18:00 - 21:00	-	-	
UKYO À LA CARTE	✓	18:00 - 22:00	-	✓	
CHI FOR LIFE VEGAN RESTAURANT	✓	12:00 - 20:00	-	-	
WELLDONE À LA CARTE	✓	18:00 - 22:00	-	✓	
FELLINI BISTRO	✓	Breakfast & Brunch 08:00 - 11:00 Lunch 12:00 - 18:00 Night Bistro 22:00 - 02:00	-	-	
FELLINI À LA CARTE	✓	18:00 - 22:00	-	✓	
CHI FOR LIFE À LA CARTE	✓	18:00 - 22:00	-	✓	
CHAYOTE CHEF RESTAURANT	✓	18:00 - 22:00	+	✓	
LE PETIT CHEF RESTAURANT	✓	-	+	✓	

⊕ = Paid Services



CHAYOTE CHEF RESTAURANT FINE DINING

Chayote invites you on a unique culinary journey, blending the flavors of the Mediterranean and Aegean with modern touches. Nestled within the elegant architecture of Nirvana Cosmopolitan, Chayote brings local flavors to life with a contemporary approach, opening a new chapter in the world of gastronomy.

The restaurant takes pride in reviving local tastes by expertly using seasonal and locally sourced ingredients. With its ever-evolving dynamic menu, it sets a fresh breeze in the culinary world. Get ready to experience the unique harmony of Mediterranean and Aegean flavors enriched with modern flair at Chayote. This exceptional restaurant invites you to the heart of the culinary arts, where local and fresh ingredients come together to create unforgettable dishes.



Chayote
RESTAURANT

LE PETIT CHEF FUN DINING

A UNIQUE GASTRONOMIC EXPERIENCE WITH THE WORLD'S SMALLEST CHEF!

At Le Petit Chef, your table transforms into a stage with 3D mapping technology. Each dish presents a story, turning every meal into a delightful experience. With various menu options catering to all tastes, choose the perfect dining experience at Le Petit Chef.

Special Menu Options:

- Le Grand Menu
- Classic Menu
- Kids Menu (ages 6-12)
- Vegetarian Menu





BARS & COSMO **COFFEES POLITAN**

Services		Working Hours	
EXCEL BAR	✓	24 Hours	
IRISH PUB	✓	18:00 - 00:00	
WINE BOUTIQUE	✓	12:00 - 20:00	
CAFE AVENUE / COFFEE SHOP	✓	10:00 - 00:00	
WPS STARBUCKS	✓	Mornings: 7:00 - 13:00 Evenings: 20:00 - 23:00	
CITY'S LOUNGE	✓	09:00 - 20:00	
PATISSERIE	✓	10:00 - 20:00	
ATELIER CHOCOLAT	✓	10:00 - 20:00	
DOLCE GELATO ICE CREAM	✓	10:00 - 20:00	
FLOWER TEA HOUSE	✓	10:00 - 18:00	
VITAMIN BAR	✓	10:00 - 18:00	
ROOM SERVICE	✗	24 Hours	

✗ = Paid Services

**WE CARE
ABOUT
NATURE**



**DOUCE
SOLAR
FOODS**



Chayote
Chef Restaurant

LOCAL AND HEALTY FOODS & DRINKS ULTRA ALL INCLUSIVE FOOD & BEVERAGE SERVICES

COSMOPOLITAN

Services	
Sparkling Wine for Adults, Lemonade, and Special Treats at The Reception	✓
Green Apple Bowl at The Welcome Desk	✓
Minibar (Refreshed Daily)	✓
Complimentary Nespresso Coffee Service in Rooms and Exclusive Innovative Concepts	✓
Service to Table in All Units (Except Some Areas According to the Concept)	✓
24-Hours Open À La Carte Bistro	✓
24-Hours Open Bar and Beverage Service	✓
Food and Beverage Service for Breakfast, Lunch, and Dinner	✓
Food Service for Babies Aged 0-3 Upon Request	✓
Bakery Service & Atelier Chocolate & Fresh Italian Ice Cream	✓
Breakfast, Lunch, and Dinner Services are Provided in the Main Restaurant as Part of the 'We Serve' Concept. (We Serve Concept: For our guests selecting their dishes from the buffet, our chefs serve the plates from behind the glass-enclosed buffet.)	✓
Diet and Healthy Food Corner in the Main Restaurant	✓
Use of Tetra Pak Packaged Fruit Juices at All Beverage Units.	✓
Light Snacks (Chips, Nuts, etc.) Served Alongside All Beverage Services.	✓
Local and Healthy Food - Ultra All-Inclusive Food & Beverage Services. (Our Food Products Are Primarily Selected and Presented in Accordance With Their Original Local Regions.)	✓

✓ = Free of Charge Services

LOCAL AND HEALTY FOODS & DRINKS ULTRA ALL INCLUSIVE FOOD & BEVERAGE SERVICES

COSMO
POLITAN

Services	
Non-Smoking Section in the Main Restaurant	✓
Fresh Homemade Dolce Gelato Ice Cream Service	✓
A la Minute Food Production in All Food Units	✓
Nespresso Coffee in All Beverage Units and Filter Coffee Services During Breakfast	✓
Fresh Cut Fruits and Delicacies Presentations at The Buffet	✓
Fresh Baked Daily Pastries - Sourdough & Gluten-Free Bread Workshop	✓
Beverage Menu at All Bars (A+ Beverage Brands are Listed in the Menu Content)	✓
Labeling System for Allergenic Food	✓
Children's Section in the Main Restaurant	✓
Gourmet Street & Bakery & Chef Plates (Inner Terrace) in the Main Restaurant	✓
All Bottled Alcoholic Beverages	✗
Local and International Alcoholic and Non-Alcoholic Beverages Excluded from the Concept	✗
Lunch Box Services	✗
Tailor-Made Events at Designated Locations Within The Facility	✗

✗ = Paid Services

✓ = Free of Charge Services

COSMOPOLITAN MULTI BOARD CONCEPT

Guests staying on BB (Bed and Breakfast) plan can only benefit from the buffet breakfast and non-alcoholic beverages served during breakfast. All other food and beverage services are subject to extra charge and cc pre-authorization is required.

Guests staying on HB (Half Board) plan can benefit from the buffet breakfast and non-alcoholic beverages served during breakfast, as well as the buffet dinner and beverage service (table wines, beer, and non-alcoholic drinks) free of charge. All other services are subject to an extra charge, and cc pre-authorization is required.

All consumption and extra services used by guests from outside the hotel (such as meeting attendees, external fair participants, wedding invitees, day users, and sports groups) are subject to extra charge.

SPECIAL DAYS & ORGANIZATIONS

COSMOPOLITAN

Services	
<p>*Le Petit Chef: With special pricing exclusively for Miravia Hotels guests, Cosmo Theatre invites you to experience an immersive gastronomic journey with the world's smallest chef, Le Petit Chef. Enjoy a theatrical show where you will surpass the limits of your imagination while tasting various delicious flavors.</p>	€
<p>For honeymoon couples: VIP check-in, sparkling wine, chocolate service, and flowers in the room on the day of arrival. À la Carte reservation for any evening (special table decoration + cake service), breakfast service to the room on a chosen day, upgrade to a higher category room based on hotel availability. Additionally, for stays of 3 nights or more, special show participation at Cosmo Theatre based on availability.</p>	✓
<p>For your wedding anniversary: À la Carte decorated table at the À la Carte restaurant, sparkling wine in the room, homemade chocolate treats, and a celebration card. Additionally, a specially-themed cake at the À la Carte restaurant.</p>	✓
<p>Birthday Offer: A birthday celebration card, wine, fruit platter, a special dinner at the À la Carte restaurant with a beautifully decorated table, and a complimentary birthday cake. For children, birthday celebrations are organized at the Mini Club as part of the concept, including balloon decorations, a certificate, and a gift. However, the concept cake calling takes place at the À la Carte restaurant. (Birthday cake orders are subject to an additional charge.)</p>	✓
<p>All invitation, food, and event services that can be provided upon exclusive request. (Exclusive birthday cake orders are subject to an additional fee.)</p>	€

€ = Paid Services

✓ = Free of Charge Services



COSMO POLITAN BEACH

Services	
Beach	Free / Paid
Blue Flag Certificate & Blue Flag Beach Board	✓
Lifeguard Service Daily at Specified Hours	✓
Non-Smoking Areas on The Beach	✓
Sunbeds, Beach Towels	✓
*The Sea Club Bar	✓
Toilets, Showers on The Beach and Pier	✓
Changing Rooms	✓

*The Sea Club Bar (operates depending on weather conditions)

€ = Paid Services

✓ = Free of Charge Services



COSMOPOLITAN POOLS

Services	
Main Pool	<p>2400 m² - 180 cm depth Main Pool</p> <p>32 m² - 30 cm depth Kids Pool (Near the Aquapark)</p>
Indoor Pool	<p>308 m² - 180 cm depth Indoor Pool (heated during winter season)</p> <p>Kids Pool 33 m² - 80 cm depth Kids Pool (Main Building)</p>
Relax Pool	<p>188 m² - 180 cm depth, 80 m length Relax Pool (heated during winter season)</p> <p>80 m² - 80 cm depth Kids Pool (Main Building)</p>

**All pools are closed from 20:00 to 08:00 for cleaning operations daily due to health and safety audits.
 **All pools' availability may vary depending on weather conditions.*



ENTERTAINMENT COSMO ACTIVITIES POLITAN

Services	
Daily Activities	√
Themed Parties	√
Live Music Performances	√
Backgammon, Chess, and Card Games	√
Billiard	€
Book & Magazine Corner	√
Karaoke	√
Nirvana Sports Academy Activities	√

€ = Paid Services

√ = Free of Charge Services



SPORT COSMO ACTIVITIES POLITAN

Services	
Tennis Court	3 Tennis Courts / Reservation is required ✓
Tennis Equipment	€
Padel Court	3 Padel Courts / Reservation is required €
Padel Equipment	€
Running Track	✓
Boccia	✓
Darts	✓
Aerobic	✓
Stretching	✓
Volleyball	14:00 - 18:00 Tournament Cosmo Sports Center
Basketball	14:00 - 18:00 Tournament Cosmo Sports Center
Football	✓
Table Tennis	✓
COSMO FIT Fitness Center	✓
Yoga & Meditation	✓
Spinning Group Sessions	✓

€ = Paid Services

✓ = Free of Charge Services

ACTIVITIES

COSMOPOLITAN

Services	
Tennis Court Lighting and Tennis Lessons	€
Reformer / Pilates / Spinning Studio	€
Personal Trainer / PT Studio	€
Cosmo Bike / Bicycle Rental Services	€
Air Gun	√

€ = Paid Services

√ = Free of Charge Services



L'OCCITANE



World's
Best Spa Brand

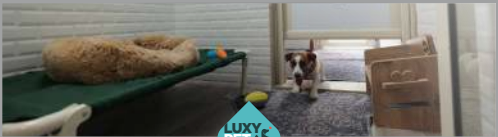


ME SPA COSMO by L'OCCITANE POLITAN

Services	
Indoor Swimming Pool	✓
Relaxation Area	✓
Sauna	✓
Turkish Bath	✓
Steam Room	✓
L'Occitane Face and Body Treatments	€
ME Spa Signature Treatments	€
L'Occitane Cosmetic Products	€
Ch'l For Life Detox Programs	€

€ = Paid Services

✓ = Free of Charge Services



LUXY COSMO PET HOTEL POLITAN

Services		
Pet Hotel Accommodations and Service Areas	€	
Accommodation with Your Furry Friends in Pet-Friendly Hotel Rooms	€	
Dedicated Pet Sitter, Daytime Care / Daycare, and Stroller Service	€	
24/7 Private Surveillance and Pet Room Access Via Mobile Device Camera	✓	
Entertainment and Socialization Programs for Mental and Physical Happiness	✓	
Personalized Attention and Meticulous Approach	✓	
Medications, Clinical Diets, Special Care Services, Veterinary Services and Products	€	
Regularly Refreshed Drinking Water	✓	
Any product or service other than the standard Royal Canin / Proplan brand dry food included in the room price and provided according to your pet's routine.	€	
Pet Spa, Grooming, and Special Care, Pet Shop	€	
Pet-Friendly Beach Area (Enclosed, Safe, Beach With Its Pet Shower)	✓	

€ = Paid Services

✓ = Free of Charge Services



CH'I FOR LIFE COSMO VEGAN RESTAURANT POLITAN

Services		
Ch'i For Life Restaurant 12:00 - 18:00	✓	
Ch'i For Life À La Carte 18:00 - 22:00	✓	
Morning Group Yoga	✓	
Vegan and Healthy Product Shop	€	
Plant-Based Kitchen Workshops	€	

€ = Paid Services

✓ = Free of Charge Services



COSMO FIT POLITAN

Services		
Technogym Equipment (Under The Supervision of an Instructor)	✓ (07:00 - 22:00)	
Technogym Exercise Equipment	✓ (07:00 - 22:00)	
Personal Trainer (Fitness - Kickboxing - Boxing -Pilates - Swimming - Yoga - Mobility - Stretching)	€	
Fitness Guidance (Free Guidance is Provided Upon Request to Anyone with Access to Cosmo Fit.)	✓	
Group Classes (Spinning - Pilates - HIIT - Core - Yoga - Strength)	✓	
W Sports (SUP, Canoe & Water Bike)	-	
Mindfulness, Meditation & Breathing Exercises	✓	
Dietitian	€	
Clinic Service	€	
Cosmo Fit - Spa (Bobox - Ozon Therapy - Infrared Sauna Treatments)	€	

€ = Paid Services

✓ = Free of Charge Services



EMILIO

COSMO EMILIO POLITAN

Services		WORKING HOURS	* PAID
EMILIO Clothing, Bag And Shoe Collections	✓	10:00 - 22:00	€
EMILIO DIAMOND	✓	09:00 - 21:00	€
EMILIO LEATHER and FUR	✓	09:00 - 21:00	€
EMILIO OPTICA	✓	09:00 - 21:00	€

*Emilio warrants genuine merchandises of world famous brands over outlet prices.

€ = Paid Services

✓ = Free of Charge Services



COSMOS CLINIC

COSMOPOLITAN

Services		
Physical Therapy and Rehabilitation Center	€	
IV Therapy	€	
Manual Therapy Practices	€	
60+ Health Programs	€	
Intensive Detox Programs	€	
Wellness Programs	€	
Alternative Medicine Practices	€	
Weight Loss Programs	€	
Check-up Programs	€	
Anti-Aging Programs	€	
Athlete Programs	€	
Phytotherapy Applications	€	
Health Programs for Children	€	
Individual Health Consultancy	€	



COSMO BIKE POLITAN

Services		
Bicycle Rental	€	
Bicycle Tour	€	
Shimano Bicycle Technical Service	€	
Technical Service	€	
Sales of Accessories and Spare Parts	€	
Training Programs	€	
Sportsman Laundry Cleaning Service (Athlete Jersey & Tights)	✓	
Washing Area Service	✓	

€ = Paid Services

✓ = Free of Charge Services



COSMOS SPORTS CENTER

COSMOPOLITAN

SERVICES

- 5 Multi-purpose sports halls with extra fee after 18:00 (with reservation)
- 5 independent sports halls (30 m width, 100 m length) separated by sound-proof panel walls that can be opened when needed
- Total of 35 basketball hoops (15 on the sides, 10 for matches)
 - Year-round climate control and ventilation infrastructure
 - Health room
 - Doping control room
 - Regeneration ice tubs
 - Changing rooms
 - Meeting room
 - Fitness center exclusively for the sports hall
- "ClassiP" LED lighting suitable for live TV broadcasts
 - Scoreboard for each court
- High-speed internet for live social media broadcasts

TENNIS COURTS

- Hard floor suitable for wall practice (Reservation is required)
- 3 tennis courts with "ClassiP" LED lighting (Subject to extra charge)
- Tennis Equipment (Subject to extra charge)

FOOTBALL FIELDS

- 2 turf football fields compliant with UEFA norms.
- "ClassiP" LED lighting (Subject to extra charge)

PADEL (Extra Charge)

- 3 Padel Courts (Reservation is required)
- Padel Equipment (Subject to extra charge)

PICKLEBALL (Extra Charge)

- Pickleball Lessons and Tournaments at Cosmos Sports Center
- Pickleball Paddles (Subject to extra charge)

REAL MADRID FOOTBALL ACADEMY (Subject to extra charge)

An opportunity for the children of our hotel guests to train at the Official Football Academy of Real Madrid, one of the world's most important football clubs.

One trial training session is free each week.

COSMOS SPORTS CENTER

COSMOPOLITAN

SERVICES

SUMMER AND WINTER SPORTS SCHOOLS (Extra Charge)

- Basketball
- Volleyball
- Tennis
- Football
- Swimming
- Preschool
- Fundamental Skill Coordination (FSC)
- Table Tennis

Tournaments organized in all branches within the scope of Nirvana Basketball Weeks

- A Team and University Tournaments
- Development Tournaments
 - Veteran Tournaments
 - Corporate League
 - 3x3 Basketball
- Exports Tournaments

PERSONAL DEVELOPMENT & GROWTH

- Parent Academy
 - Yoga
- Children's Yoga
- Mindfulness

MEASUREMENT AND EVALUATION

- Talent Assessment
- Performance Measurement
 - Genetic
- Neurofeedback

CAMPS

- Basketball
- Wheelchair Basketball
- Volleyball
- Tennis
- Football
- Development Camps
- Individual Camp
- Family Camps
- Combat Sports

EDUCATION AND FAIRS

- Federation Training Seminars
- Personal Development Seminars
- Sport Fairs



NIRVANA wellbeing

Nirvana Hotels,

offers a unique well-being experience focused on achieving balance for the body, mind, and soul through Ch'i For Life Vegan Restaurant, Cosmo Fit Fitness Center, ME Spa by L'Occitane, and Cosmos Clinic. We invite our guests to discover inner peace and balance through healthy eating, fitness, relaxation, and beauty services. For those seeking a journey of inner transformation, Nirvana Hotels is the perfect place to indulge your body, calm your mind, and rejuvenate your spirit.

COSMOS

THEATRE

Cosmos Theatre offers a unique service by blending its extraordinary atmosphere, where digital and visual arts converge, with original concepts.

The venue is covered in silver-colored acoustic fabric (PONGS) that conceals the sound systems while preserving both visual and auditory quality.

With a total mapping area of 1200 m², the space allows for 270° visual mapping across 32 projectors, enabling transformation into any desired setup.

Providing an interactive live show experience, Cosmos Theatre is designed to meet all your needs for conferences, meetings, concerts, galas, launches, and special events, thanks to its architecture, interior design, cutting-edge sound system, and 3D projections. In the later hours, the venue operates as a nightclub under 'The Sir' concept, hosting impressive performances by internationally renowned DJs and famous artists.

The next-generation Cosmos Theatre offers a quality-focused experience with its ability to transform into a traditional theater, an extraordinary atmosphere where digital and visual arts intersect, VIP lounges, and state-of-the-art technology.

COSMOS THEATRE

COSMO POLITAN

Services		*Working Hours	Fee	Reservation
The Sin (+18)	√	11:00 - 02:00	√	√

*You can find detailed program and schedule information at cosmostheatre.com or by calling 844 90 30.

€ = Paid Services

√ = Standard Services

GENERAL COSMO SERVICES POLITAN

Welcome Desk	✓	
VIP Check-in with a P-Assistant in the Lobby Lounge Area for All Guests	✓	
Message and Mail Service	✓	
Bellboy	✓	
Pillow Menu in the Rooms	✓	
Parking Service (Open)	✓	
Antikem Electric Vehicle Charging Unit AC & DC Super	€	
Baby Stroller	✓	
Up to Date Publications and Newspapers in The Lobby	✓	
Daily Table Reservations and Meal Service in The Main Restaurant for Guests with a Disability	✓	
Wheelchairs for Guests with a Disability	✓	
Special Landscaping for Guests with Disabilities to Access All Facility Areas (Ramp and Access Road for Sea Access)	✓	
Pool Lift for Guests with a Disability, Special Loungers	✓	
Use of A+ Brand Products in All Bars and Restaurants	✓	
Art Studio	€	

€ = Paid Services

✓ = Free of Charge Services

GENERAL COSMO SERVICES POLITAN

Telephone, Xerox	€	
Laundry	€	
EMILIO: Clothing, Bag, and Shoe Collection	€	
EMILIO DIAMOND	€	
EMILIO LEATHER and FUR	€	
EMILIO OTTICA	€	
Supermarket	€	
Transfer Services	€	
Car Rental, Bicycle Rental	€	
Photography Services	€	
Doctor and Medical Services (24 Hours)	€	
Florist (Flower Service)	€	

€ = Paid Services

√ = Free of Charge Services

IMPORTANT INFORMATION CERTIFICATES

- ISO 9001 Quality Management System certification is available and implemented in all Nirvana Hotels establishments.
- ISO 10002 Customer Satisfaction Management System certification is available and implemented in all Nirvana Hotels establishments.
- ISO 14001 Environmental Management System certification is available and implemented in all Nirvana Hotels establishments.
- ISO 45001 Occupational Health and Safety Management System certification is available and implemented in all Nirvana Hotels establishments.
- ISO 22000 Food Safety Management System certification is available and implemented in all Nirvana Hotels establishments.
- ISO 50001 Energy Management System certification is available and implemented in all Nirvana Hotels establishments.
- ISO 14064 Greenhouse Gas Emission Verification certification is available and monitored.
- 3rd Stage Sustainable Tourism Certification is available and implemented in all Nirvana Hotels establishments.
- Green Control Gold Certificate is available in all Nirvana Hotels establishments.
- The Greening Hotels Gold Certificate is available at all Nirvana Hotels establishments.

GENERAL RULES

- According to the Republic of Türkiye laws dated May 18, 2008, smoking is prohibited in indoor spaces for general use.
- Dress codes may apply in certain restaurants and bars on the premises.
- Alcoholic beverages, hookah service, tobacco products, and alcohol sales are not provided to guests under 18 years of age.
- Alcohol service is not provided to guests with health risks or may be temporarily stopped.
- Taking food, beverages, and equipment from food and beverage units to outdoor areas is inappropriate for hygiene and food safety reasons.
- In the case of long-term occupation without use, hotel authorities may remove towels and similar personal items from occupied sun loungers to make them available for others.
- Fishing by any means within the swimming boundaries is prohibited.

IMPORTANT GENERAL INFORMATION

- All food and service presentations use first-class quality products and brands officially certified.
- Guests with any food allergies must inform personal assistants upon entering the facility. Otherwise, the Hotel Management is not responsible for any problems that may arise.
- Pets are accepted at our facility in Luxy Pet Hotel, isolated from the public areas, with a fee and upon prior request, depending on the size and breed of the pet. Guests' pets must always be leashed, in a carrier, or stroller. Despite having a room reservation for this service, a separate pre-reservation and confirmation regarding pet accommodation are mandatory.
- The working hours of the air conditioning are automatically adjusted by the automation system according to outdoor conditions seasonally to ensure maximum comfort.
- Preparatory work carried out during the opening and closing of the season may be postponed due to adverse weather conditions.
- The opening date for beach service is determined as May 1st. Full operation is provided by May 16th. The hotel management reserves the right to bring forward or postpone this date.
- The hotel management reserves the right to unilaterally change all services and hours listed in the fact sheet due to weather conditions and other unforeseen reasons.
- Bathroom amenities are provided daily based on the number of guests. Additional requests within the same day are subject to an extra charge.
- The mini-bar is replenished once a day. Additional requests during the day are subject to a charge.
- The closure days of restaurants and bar may vary depending on weather conditions and reservation requests, as determined by the hotel management.
- Check-in time is 14:00, and check-out time is 12:00. Even if the room is delivered on time, the use of hotel services after 12:00 is subject to an additional charge.
- All food, beverages, hotel guest amenities, and textiles provided in the rooms are placed for the comfort and satisfaction of our guests during their stay at our hotel. These items cannot be taken outside the hotel. Guests who wish to purchase any of these items can contact the P-Assistant for further assistance.

UP-TO-DATE IMAGES, VIDEOS, LOGO, FACT SHEET

You can access all up-to-date fact sheets, images, logos, and videos of Nirvana Hotels at
www.nirvanahotels.com.tr and b2b.kilitkg.com

