



QUEEN SHARM RESROT

Sharm El Sheikh

Dear Guest,

It gives us great pleasure to welcome You to Queen Sharm and we will certainly do our best to make Your stay with us comfortable and pleasant.

Facilities& Services

All inclusive Formula

Water,soft drinks (cola, sprite, fanta), juice from machine, tea, coffee, cuppaccino, local alcoholic drinks (Gin,Rum,Vodka, Whisky, Tequila, Brandy) (all beverage served in plastic cups)

Not included in the All Inclusive:

Esspresso, drinks in bottles, beer, wine,telephone calls,billiards, WI-FI

Animation

Please look at the daily programm on the wall beside the conference room . For more information please contact the reception. (ext. no. 40)

Currency Exchange machine

is located at the Shopping Center Area

Credit cards

All major credit cards (visa-master- american ex.- diners) are accepted and honoured according to the imposed floor limits

Departure

Check--out time is 12.00 , For special arrangements please contact the reception desk and remember to close Your balance the day before departure and to deliver together with Your key, the towel cards,service cards too.

Facsimile/Telephone

You can make your calls at the reception

Medical care (on payment)

Our clinic opens every day except sunday from 12.00 a.m. to 14.00 p.m. & from 19:00 p.m to 20:00 p.m in the other hours for any kind of emergency, please contact the reception desk (ext. no.40/261).

Repairsations

For any maintenance requests you might need, please contact the reception desk (ext. no. 40)

Beach towel

Available every day under the gazebo beside the swimming pool area from 08.00 a.m. to 17.00 p.m.



Safety deposit boxes

The Hotel can not be held responsible for valuables left outside the safe boxes, which are at Your disposal in Your room and it is free of charge

Taxis

To request a taxi, please contact reception desk (ext. no. 40)

Wake-up calls

To request your wake up call, please contact the reception desk (ext. no. 40).

Main Restaurant

It is located in the lobby area

Opening hours : **breakfast** from 07.00 am to 10.00 am

lunch from 12.30 pm to 14:30 pm

dinner from 19:00 pm to 21:00 pm

Snack Time *On beach bar from 11:00 till 13:00*

On the Pool Bar from 15.30 till 17.00

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#### **NOTES**

- *THE COST OF THE LOST KEY IS 180 L.E.*
- *THE COST OF THE LOST TOWEL CARD IS 10\$.*
- *THE COST OF THE LOST REMOTE CONTROL IS 10\$.*
- *ALL THE PAYMENT SHOULD BE SETTLED BY RECEPTION DESK BEFORE THE DEPARTURE.*
- *IN CASE OF LOSTING THE SERVICE CARD , PLEASE TELL THE RECEPTION TO BLOCK IT.*
- *TO HAVE THE LIGHT IN THE ROOM ,PLEASE INSERT THE POWER CARD INSIDE THE HOLE WHICH IS BESIDE THE ROOM'S DOOR*

Have a nice stay in queen sharm

*The management*