



Sheraton Club Lounge Concept

The Sheraton Club Concept offers an exclusive, welcoming, and memorable space designed to enhance the stay of our most valued guests. Located within the Sheraton Hotels & Resorts, the Club Lounge serves as a premium extension of the lobby, providing a range of benefits and personalized services.

Key Features:

- **Exclusive Access:** Reserved for Platinum Elite, Titanium Elite, Ambassador members, and guests who book Club level rooms, ensuring a private and serene environment.
- **Complimentary Offerings:** Enjoy complimentary breakfast, evening hors d'oeuvres, high-speed internet access, and a variety of snacks and beverages available throughout the day.
- **Personalized Service:** Our dedicated Club Manager and well-trained associates are committed to delivering exceptional, personalized service, addressing any guest's needs promptly and efficiently.
- **Comfortable Amenities:** The lounge features comfortable seating areas, workspaces, and access to amenities such as wireless printers and remote chargers, making it an ideal spot for both relaxation and productivity.
- **Operational Hours:** Open daily from 6:30 a.m. to 10:00 p.m., ensuring guests have ample time to enjoy the facilities.

Dress Code:

- Guests are expected to adhere to a smart casual dress code while in the Club Lounge to maintain a comfortable and upscale atmosphere.

Children Policy:

- Same as our contracted children policy.
- Children under the age of 15 must be accompanied by an adult at all times while in the Club Lounge.
- Additional charges may apply for lounge access for more than one allotted guest, including children.

Additional Information:

- **Access Control:** The lounge is secured to allow entry only for eligible guests, ensuring a private and exclusive environment.