



Ultra All-Inclusive Premium Concept

Welcome to Rixos Premium Seagate! Our aim is to ensure you feel the Rixos Touch during your holiday. This Information guide has been prepared to assist you in making the most of our facilities and experiencing an unforgettable holiday.

Enjoy our services ☺

DINING

TURQUOISE BUFFET RESTAURANT

24/7

Breakfast	07:00 - 11:00
Lunch	12:30 - 14:30
Dinner	18:30 - 21:30
Late Dinner	23:00 - 02:00

(away from the above-mentioned timings the restaurant is operating 24 hours as a light buffet)

VERANDA BUFFET RESTAURANT

Breakfast	07:00 – 11:00
Lunch	12:30 – 14:30
Dinner	18:30 - 21:30

PEOPLE'S A LA CARTE

(International Cuisine)

Breakfast	08:00 - 10:00
Dinner	18:30 – 22:00
Both meals are with reservation please see below for details	

GOZLEME & AYRAN

12:00 – 17:00

FOOD COURT

11:00 – 17:00

A LA CARTE RESTAURANTS**

Epicure	(French Modern)
L'Olivio	(Italian)
Asian	(Far East)
Lalezar	(Turkish)
Salt*	(Seafood)
La Churrascaria	(Brazilian)
The Mangal	(BBQ)
Teppenyaki	(Extra Charge)
Mykonos	(Greek, Extra Charge)

*Some items in Salt are extra charge ** Reservations can be made online via the QR Code for the same day (until 16.00) and for the two following days from 08:00 until 21:00. Reservations are subject to availability. ***Dress code – smart casual – no sportswear, sports shorts, flip-flops. Please ensure you attend your reservation on time, any delay of 20 minutes or more will result in your reservation being cancelled.

For any additional queries kindly approach Guest Relations Desk or dial 777.

BARS

Lobby Bar (Premium Beverages)	24 Hours	Rixos Arena	20:00 - 00:00
Fountain Pool Bar	10:00 - Till sunset	Entertainment Pool Bar	10:00 - Till sunset
Tiran Island Beach Bar	10:00 - 00:00	Detox Bar	07:00 – Till sunset
Lagoon Pool Bar	10:00 - Till sunset	Beach Coffee Planet	09:00 – Till sunset
Tunes Coffee lagoon pool Aqua	09:00 – Till sunset		

Rixos Premium Seagate offers 22 Items included in the Minibar; these items will be refilled once per day free of charge. Should you require this to be refilled more than once in the day you can contact the Rixos Online Butler Service.

These items are to be consumed in the room only.

SERVICES NOT INCLUDED IN THE PREMIUM CONCEPT (Extra Charge)

Imported special wines & champagnes, cabana, VIP lodges at entertainment venue, room service menu (333), Teppanyaki menu, Mykonos menu, phone, fax, laundry service, medical services (examination and treatment), shops, shisha, spa treatments, go-karting, happy car, carousel wheel, Ferris wheel, VR, trampoline.

ENTERTAINMENT

Light Daily and evening activities are available with our Entertainment Team – please check the information board for further information. **Aqua Park** operates daily from 10:00 till 13:00 and 15:00 – 17:00 (summertime) and until 16:30 (winter time).

During the break time from 13:00 to 15:00 some slides are open. Transportation starts at 10:00 from the Bus Stop beside Building 10.

RIXY KIDS CLUB

Rixy Kids Club operates daily 09:30 - 12:30, 14:00 – 19:00, and 20:00 – 23:00. We kindly ask you to follow the Health & Safety Procedures. These are in place to ensure a safe environment for your children.

ANJANA SPA & LADIES SPA

Relax in our award winning “Anjana” Spa offering a wide variety of treatments. Please contact the Spa reception for any enquires or reservation (252). “Anjana” Spa opens from 09:00 – 20:00. You also have use of the very well equipped, modern Anjana fitness center – opens daily from 06:00 – 00.00. Ladies Spa operates from 09:00 – 20:00.

It is not permitted for children under the age of 16 to enter or use the Spa/Fitness Facilities. The Fitness centers do not take any responsibility for the loss of personal belongings, valuable items or money left unattended.

STAY AT ONE ENJOY AT TWO

Rixos Premium Seagate guests can use all the facilities of Rixos Sharm el Sheikh

Rixos Sharm el Sheikh is an Adult Friendly 18+ Resort. You are welcome to leave your children at the Rixos Premium Seagate Rixy Kids Club as children are not permitted in Rixos Sharm el Sheikh. The Bus to Rixos Sharm el Sheikh operates every 20 minutes from the Bus Stop located on the beach near Peoples International Restaurant (08:00-00:00)

CHECK IN & CHECK OUT PROCEDURE

Check in at 14:00 and Check Out at 12:00 midday. Please leave your luggage outside your room and contact Concierge (666) to collect it and deliver to reception. Please return your key upon check out to the reception. Your key card will deactivate at midday, if you require a late checkout please reactivate your card before midday of your departure day with the reception. Please check availability and prices with our Reception Team 1 day prior to departure.

USEFUL INFORMATION

Wi-Fi is free and available in public areas and in your room. (Only for browsing, downloading is not permitted)

Money Exchange – there is an ATM machine available at the main lobby

Information Channel – You will find all useful information, Room service menu and up - coming events on IPTV with few functions such as WI FI, different TV channels, USB

Sun bed reservations – it is not permitted to reserve sunbeds. If items are left for more than 1 hour the items will be removed and kept in the closest Towel Centre

Aqua Park – Located in our Aqua Hotel opposite, Shuttle buses operate regularly from the bus stop located next to building 10

Phone – All rooms are supplied with direct dial telephones – to call from room to room please dial 5 followed by the room number – this service is free of charge. To call an outside line please dial 9 followed by the dialing code and phone number – this service is with charge.

Laundry Service – All rooms are provided with a price list – price is per item.

Very Important Information

The Hotel has the right to shorten the stay of any person not following the procedures; our guests’ wellbeing is our top priority. Bottled water is provided in the rooms, please don’t consume from the tap.

The Hotel Management does not take any responsibility for the loss of personal belongings, valuable items or money that is left in the room or public areas unattended. Please keep your belongings in the safe box provided in your room. Kindly be informed it is not permitted to wear jewelry/accessories whilst using the Aqua Park. Please keep all your valuable items in the room. Your safety is our top priority.

Please do not make any cash payment for any extra charge service, please sign your check and it is possible to pay and close your bill one day before or during check-out. Kindly note that our rooms are non-smoking rooms. Smoking of tobacco is permitted on the terrace or balcony only. Smoking shisha in the room, balcony or terrace is not permitted.

Kindly note that opening and closing times of hotel facilities can change at any time and are subject to hotel availability and weather condition.