

**Welcome to Rehana Royal Sharm El Sheikh  
Premium All Inclusive concept ( 24 Hours )**

<p align="center"><b><u>Sunflower Restaurant - Prestige restarant Non Smoking</u></b></p>	<p align="center"><b><u>Sunflower Restaurant - Pristige restarant</u></b> Enjoy the mystique of the red sea during your meals, located in the front of Fontana on the first floor Breakfast: from 07:00 till 10:00 Hrs. Lunch: from 13:00 till 15:00 Hrs. Dinner: from 18:30 till 21:30 Hrs.</p>
<p align="center"><b><u>Italian Restaurant(Rossini) Lebanese Restaurant(EITekya) Asian Restaurant ( Shanghai) Non Smoking</u></b></p>	<p>A La Carte Restaurants located in the ground floor of the main restaurant building. Dinner time from 18:30 till 21:30 Hrs. Late dinner in Italian Rest. Only from 22:30 till 05:00 Hrs.</p>
<p align="center"><b><u>A La Carte Restaurant Reservation System</u></b></p>	<p>Please make a reservation through the screen located in the lobby area, beside the reception desk. 2 times per week for all the A-La cart restaurants</p>
<p align="center"><b><u>Bars</u></b></p>	<p>1-Lobby bar from 05:00 till 23:00 Located in the reception area 05:00 till 07:00 AM early breakfast located in reception area. 2-Pool bar from 10:00 till 17:00 Located by pool area 3-Food Court Bar from 10:00 till 04:00 AM Located in the ground floor of the Main restaurant. 4 – Beach bar 10:00 till 17:00 or sunset 5-Fountana bar 19:00 till 00:00 next to food court restaurant <b>Fresh juice and Turkish coffee and canned drinks are with extra charge. Only Local alcoholic brands are served, Beverage served in glasses, wine by glass is available in the main restaurant during lunch and dinner</b></p>
<p align="center"><b><u>Dress Code</u></b></p>	<p>Please note that swimwear can not to be worn in the Lobby &amp; Reception areas or in the Restaurants during breakfast, lunch and dinner. Please do not wear shorts, sleeveless shirts or slippers in the Restaurants during <b>dinner period</b>. It is not allowed for ladies to stay topless in the hotel public areas (including the Beach&amp; pools).</p>
<p align="center"><b><u>Food Court</u></b></p>	<p>Late breakfast from 10:30 till 12:30 located in the ground floor of the main building Snacks from 15:00 till 17:00 located in the ground floor of the main building Tea time from 17:00 till 18:00 located in the ground floor of the main building <b>Ice cream, popcorn and cotton candy from 14:00 till 17:00 located in the ground floor of the main building</b></p>
<p align="center"><b><u>Beach area</u></b></p>	<p>Opening hours from 10:00 till 17:00 Hrs. or sunset</p>
<b>Wellness activities</b>	
<p align="center"><b><u>Sports area</u></b></p>	<p>Volley ball, tennis table and tennis court till sunset only are included. Advance reservation with reception desk is a must.</p>
<p align="center"><b><u>Fitness Center (+ 16 years old)</u></b></p>	<p><b>GYM:</b> Open from 08:00 to 20:00, free of charge. <b>For Health &amp; Safety reason all guest must wear sports custom. Located under the lobby</b></p>
<p align="center"><b><u>Aqua Park</u></b></p>	<p>Open daily from 10:00 till 13:00 and from 15:00 till 17:00. For health and safety reasons, please follow the instructions before using the slides.</p>
<p align="center"><b><u>ANIMATION PROGRAM</u></b></p>	<p>Live music &amp; DJ Music</p>
<p align="center"><b><u>Dial (0) for customer care 24 hours</u></b></p>	<p>We care. Do not hesitate to contact us 24 hours, should we become of any further assistance.</p>
<p align="center"><b><u>Internet Service &amp; ATM Machine</u></b></p>	<p>Free WIFI is covered in the lobby area without any password. ATM machine in lobby for many exchange or to use your credit card</p>
<p align="center"><b><u>Beach Towels &amp; room Key card</u></b></p>	<p>Beach towels will are available in towel center in exchange to towel card. It is not allowed to reserve sun beds at the pools or at the Beach; any towels or personal belongings will be removed and put in Towel Center. Keep the social distance at least 2 meters. Your beach towels are packed in a plastic cover for your safety. <b>In order to have a fresh towel daily, kindly give the towel back in the same day to the towel center, maximum by 17:00. In case of losing the key card will be against charge of 5 USD per card. And Beach Towel with 20 \$ per each towel.</b></p>
<p align="center"><b><u>Safe Box</u></b></p>	<p>A digital safe is available in your room free of charge. An instruction paper in different languages is located above the safe box. Kindly keep your safe door open before you check out from the hotel. <b>The Management of Rehana hotels &amp; Resorts accepts no responsibility for valuable items left outside the safe box or in the open safe box.</b></p>
<p align="center"><b><u>Doctor</u></b></p>	<p>With Extra charge, on request service, for more details, just contact with our customer care EXT(0)</p>
<p align="center"><b><u>Check Out Time</u></b></p>	<p>Please let us know when we can pick up your luggage one day before your check out. Kindly be informed that <b>check out time is 12:00 noon</b>; please deliver back <b>room card and towel cards</b> and settle your account if you have any extra charges to pay. Late checkout for extra charge and upon hotel's availability. For more information please contact Reception team.</p>
<p align="center"><b><u>Room Cleaning Time</u></b></p>	<p>Times for room cleaning: daily from 09:00 till 18:00. According to WHO and COVID-19 New Rules, Room Cleaning each 48 hours. Please make sure there is no do not disturb sign on the door knob.</p>

<b>Mosquito fumigation</b>	On daily basis by SUNSET, there will be anti-mosquitoes healthy fumigation.
<b>Hotel Regulations and Health &amp; Safety</b>	<p>1-Please refrain from entering roof tops of the buildings. <u>Any damage or accident will be on your own risk.</u> The Hotel Management will not take any responsibility for claims.</p> <p>2-Please note that for Health &amp; Safety reasons, <b>children should be supervised at all times</b> by an adult during their stay in the hotel. For your own safety, please ensure that children are always supervised while using or playing in the balcony and do not leave your children alone in the room. We recommend that you refrain from climbing, leaning on or over the balconies.</p> <p>3-Due to Health &amp; Hygienic reasons, we kindly request <u>not to bring food or beverages from outside of the hotel.</u></p> <p>4-Please inform Reception if you would like to invite a person from outside to the hotel. Kindly note that visitors are not allowed entering guest's room.</p> <p>5-Concessionaires such as shops, limousine, and diving, spa, safari, beauty salon or sea scope are all third parties and they are not owned, managed or operated by the hotel, therefore usage of these activities is <u>your own choice without any liability of the hotel side.</u></p>

**\* We wish you an enjoyable stay with us!**

1. VIP welcome drinks
2. Early c/in
3. Late c/out till 15:00 on the departure date (according to the hotel availability)
4. Fruit basket to the room upon arrival.
5. Mini bar upon arrival (cola- Fanta- sprite -juice).
6. Bottle of local wine upon arrival
7. Free access to a la carte restaurants (Italian, Asian & Oriental + Seafood menu once per stay).
8. Free Jacuzzi, Steam bath, Sauna – once per stay. (one of this)
9. Laundry service (once per stay – 1 bag).
10. Sports (Billiard, tennis courts in day and night time) – free of charge.
11. Turn down service by 17:00.

**\* Free internet (7-day High-speed Wi-Fi access)**

- 1 Rehana shops arcade (Bank, Super Market and Pharmacy)
- 2 (Main gate) Welcome at Rehana Royal
- 3 Tennis court & multipurpose court
- 4 Main building
  - 1st Floor
    - Reception /Lobby Bar/Shops/ATM/Elevators
  - Ground floor
    - Business centre /Meeting rooms/SPA/Disco/clinic
- 5 Amphitheatre
- 6 Lake Bar
- 7 Fontana corner (pop corn, sweet potato & cotton candy)
  - Food court:
    - Ground floor
      - Conference room
      - "Rossini" Italian Restaurant
      - "Shanghai" Asian Restaurant
      - "El Tekia" Oriental Restaurant
      - Terrace Cafe
      - Shops/billiard
    - 1st Floor
      - "Sunflower" Main Restaurant
      - "Prestige" Restaurant
- 8 Water Slides (Adult & Children)
- 9 Kids club
- 10 Pool Bar
- 11 "Moon Light" Sea Food Restaurant
- 12 Beach Bar & Snacks
- 13 Rehana Beach
- 14 Rehana Jetty
- 15 Shisha Corner
- 16 Diving Center
- Assembly point

