



SHARM REEF  
HOTEL  
SHARM EL SHEIKH

Dear Guest,

Welcome to Sharm Reef Hotel.

On behalf of the hotel's management team and associates, we would like to express our greatest pleasure and delight in having you with us. We hope that our standard of service and facilities would be up to your expectation and would meet your satisfaction. Please take a moment to read through the following information that would be helpful during your stay with us.

Meal Hours at the main restaurant		Snacks Hours at the pool Area	
Breakfast	From 07:00 am to 10:00 am		
Lunch	From 13:00 pm to 14:30 pm	Pizza	from 11:00 am to 12:00 pm
Dinner	From 19:00 pm to 21:00 pm	Snacks	from 16:00 pm to 17:00 pm

- All inclusive service is offered from 09:00 am to 11:00 pm at the pool bar.
- Mini-Bar is available at the room (empty)
- Kindly note that cash transaction aren't allowed at the bar and restaurant.
- Payment –for extras- is done at the reception during check out.
- The management takes no responsibility for valuables left in the room.
- Safe deposit boxes are provided in all rooms free of charge.
- Doctor service available upon request please contact reception( chargeable)
- Should you have any inquiries throughout your stay, please don't hesitate to contact reception by dialing \*0\* from your room, we would be most delight to assist you at any time.
- Kindly note that check out time is 12:00 noon time.

Assuring you our optimum service and utmost attention all times, we wish you a comfortable, Pleasant and enjoyable stay in our hotel.

#### Hotel rules and regulations

- 1- Check in time 14:00, check out time 12:00 noon. Late check-out is subject to the hotel availability and against charge, please refers to Reception one night prior to your departure.
- 2- A safe deposit box is available in your room. The management cannot be held liable for any valuables left outside the safe box.
- 3- I declare that I shall be responsible for any purchase or sale transaction that may occur between myself and any shops located at the hotel, including any services that I may receive from any shop or center rendering these services at the hotel.
- 4- A missing/ lost towel card or towel will be charged with LE 200 also the missing/lost key will be charged with LE 300 to your room account.
- 5-The reservation of sun beds is not allowed.
- 6-The Hotel management reserves the right to remove any towels and personal belongings left unattended for more than one hour to be held by Lost and Found.
- 7-The Hotel Management is not responsible for any personal belongings left unattended in public areas.
- 8- Pets are not allowed due to hygienic reasons.
- 9- The management has the right to stop serving alcohol to guests already over drunk (min. drinking age is 18).
- 10- Due to security reasons outside visitors need the approval of the hotel management for entering the hotel premises. The management reserves the right to refuse the permission.
- 11- The dress code in the restaurants has to be considered by our guests.
- 12- For children swimming in the pools with. Parental supervision is required all the time, and is a must to wear arm floating or swimming ring.
- 13- Minors/children remain the responsibility of their parent/guardian at all times and NO responsibility to the Management.
- 14- It is not allowed to hang your towel on your balcony fence for the sake of the hotel image.
- 15- The hotel reserves the right to only deal with claims brought to our attention during your stay Failure to comply will waive your right to claim at a later date.
- 16- Personal checks are not accepted.
- 17- Food and Beverages are not allowed to come from outside.

Reception team wishes you a pleasant stay.

