



CHAIKA BEACH RESORT, SUNNY BEACH

# ALL INCLUSIVE

## SUMMER 2021



## OUR PROMISE

Our primary goal is to make your vacation an extraordinary memory. For us, it is essential to know whether you need our special attention. We will listen to you and find a solution. We offer many ways for you to share your opinion during your stay and after.

**GUEST RELATIONS** | [guestrelations@victoriagroup.bg](mailto:guestrelations@victoriagroup.bg)

## IDENTIFICATION

All guests on All Inclusive board must be identified by their plastic bracelets.

**RETURN** | Upon leaving the hotel

**LOST** | Fee of 30.00 BGN.

Hotel passports are required from all guests to access the main restaurant during the main meals ( breakfast, lunch, and dinner).

## COVID-19 MEASURES

Our guests' safety is important to us, so our team accepted additional rules and anti-epidemic measures for prevention and control on the territory of the complex and the adjacent sites, all compliant and by the recommendations of health authorities.

**ALL MEASURES** | [www.victoriagroup.bg/covid-19-measures/](http://www.victoriagroup.bg/covid-19-measures/)



## RESTAURANTS

### MAIN RESTAURANT

**Breakfast– 7.30 – 10.00 | Lunch– 12.30 – 14.30 | Dinner– 18.00 – 21.00** | If necessary, hourly sittings and extension of working hours will be applied to avoid crowding

Breakfast -Standard buffet; hot and cold dishes, fruits, desserts, non-alcoholic and hot beverages.

Lunch and Dinner - Standard buffet; hot and cold dishes, fruits, desserts, ice cream, non alcoholic and low alcoholic beverages.

### A-LA CARTE MEDITERRANEAN RESTAURANT METROPOL

**Working hours:** 18.30 – 21.30 | 01.06 - 01.09 |

European and Mediterranean cuisine with a fixed 4-course à la carte menu and

All-inclusive alcoholic and non-alcoholic beverages.

Option for paid consumption of the package | 29.00 BGN for adult 14.00 BGN for child

## HOW TO BOOK A-LA CARTE RESTAURANT

A-la carte restaurant become a part of your All Inclusive programme with minimum 4 nights stay. Preliminary booking is required. Reservations are made in the mornings with the Guest Relations Officer and according the occupancy of the restaurant.

The number of visits included in you package depends of the length of your stay.

*FROM 4 TO 7 NIGHTS | 1 visit*

*FROM 8 TO 15 NIGHTS | 2 visits*

*OVER 15 NIGHTS | 3 visits*

**IMPORTANT!** A-la carte restaurant seats are limited and are subject to availability. A la Carte reservations are only available with your hotel passport. If you forget or lose your hotel passport, you will not be able to visit the A-la Carte restaurant.



## SNACKS & DRINKS |

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**POOL BAR ARCADIA** | Working hours: 10.00 – 18.00 |  
Bulgarian alcoholic and non-alcoholic beverages, draft beer and hot beverages

**SNACK BAR METROPOL** | Working hours: 10.00 – 17.00 |  
Variety of snacks. Bulgarian alcoholic and non-alcoholic beverages, draft beer and hot beverages.

**IRISH BAR** | Working hours: 17.00 – 24.00 |  
Bulgarian alcoholic and non-alcoholic beverages, draft beer and hot beverages



## BEACH & POOLS |

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**SUNBED AND PARASOL** | Working hours: 09.00 – 18.00  
They are a part of the All Inclusive package and can be used at the two swimming pools of the hotel, subject to availability.  
Sunbeds and parasols on the beach are additionally paid, as the service is provided by an external operator.

**IMPORTANT!** *Towels placed on sunbeds in advance are considered to be forgotten, and our staff will remove them.*



## ANIMATION & ACTIVITIES

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### ANIMATION

Chaika Beach Resort offers a daytime and evening animation program for children and adults, which includes sports games and entertainment, evening shows, music and performances.

For information and hours, please see the information board located at the hotel.

### CHILDREN PLAYGROUND

Outdoor playground for the youngest guests of the hotel located next to Irish bar

## SERVICES & ACTIVITIES WITH EXTRA CHARGE |

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### INTERNET

Standard free internet is available at reception and lobby Speed - 64 kbps

### SAFE BOX

Free use of in-room safe

### MINI MARKET

**Working hours:** 08.30 – 18.00

Drinks, souvenirs and beach accessories

### PARKING

Parking price – 12.00 BGN per day, per car.  
Parking spaces are subject to availability and reservation is not possible

### OTHERS

Telephone, taxi, rent-a car, currency exchange, medical service

### PET POLICY

The hotel allows dogs up to 5 kg. Paid at the reception - 10.00 BGN per day, per pet

### CHANGES|

VERSION: 12.01. 2021

The hotel reserves the right to make changes, including changing the dates and times of opening and closing of services and facilities.

Please always check if this is the latest version at:

[www.victoriagroup.bg/hotel-packages-description](http://www.victoriagroup.bg/hotel-packages-description)

