

Dear Guests,

Welcome to Luna Blanca Resort & Spa.

We are very pleased to welcome you in our hotel. Thank you for choosing us.

Below you can find information about “ALL INCLUSIVE”. For any questions, please call Guest Relations (phone: 707 ).

# FOOD SERVICE

|  |  |  |
| --- | --- | --- |
| Breakfast | Turquoise Restaurant | 07:00 - 10:00 |
| Late breakfast/ Mini buffet | Viola Restaurant (Near Patisserie) | 10:00 – 12:00 |
| Lunch | Turquoise Restaurant | 12:30 - 14:00 |
| Patisserie | Lobby | 11:00 – 17:00 |
| Dinner | Turquoise Restaurant | 18:00 – 20:30 |
| Night buffet | Viola Restaurant(Near Patisserie) | 22:00 – 05:00 |
|  |  |  |
|  |  |  |

# BEVERAGE SERVICE

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| --- | --- | --- |
| Lobby Bar | Local and some Import Beverages | 10:00- 02:00 |
| Moon Light Bar | Local and some Import Beverages | 10:00 – 00:00 |
| Turquoise Restaurant | Local and some Import Beverages | 12:30 – 14:00  18:00 – 20:30 |
| Mini Bar | Soft Pack | Daily between 09:00 – 16:00 hours |

**NOT INCLUDED SERVICES (CHARGEABLE) INCLUDED SERVICES (FREE OF CHARGE)**

|  |  |
| --- | --- |
| Room Service | Wi – Fi TO 3 MB |
| Telephone & Fax | Beach Towels |
| Deluxe alcoholic drinks/ Freshly squeezed juice | Sunbeds |
| PREMIUM WI-FI | Outdoor parking |
| Laundry services | Fitness Center |
| Wellness & Spa & Hairdresser | Hamam & Sauna |
| Game Room | Wake up service |
|  | Safe Box |
| Doctor |  |
| Rent a car |  |
| Baby sitter & baby stroller |  |

# GENERAL INFORMATION

* The room Check in time: 14:00, Check out time: 12:00.
* No alcohol service at breakfast.
* All drinks are served by the glass.
* Alcohol is served to over 18 year old’s only.
* Smoking within enclosed areas is strictly forbidden.
* Dress code for men is long trousers at dinner.
* Please have closed the balcony door, so do the central air conditioning can.
* Pool or beach towels are available in the Spa Centre daily (between 8:30-11:30 o'clock ).
* Please take a safe for your money and other valuables. The management is not responsible for any loss of money, jewelry and other valuables. Lost Items you can register at the reception.
* If you lose your armband or the key card, you will be charged a fee of 10 €.
* Do not reservation sunbeds at the pool and on the beach.
* The services in the outer area may be different depending on the weather condition.