



PICKALBATROS



PICKALBATROS
HOTELS & RESORTS

COVID-19 Safety
Precautionary Procedures
PICKALBATROS Hotels & Resorts



PICKALBATROS
HOTELS

Dear guests,

We are happy to welcome you to PICKALBATROS hotels and resorts as the situation continues in the fight against the Corona virus pandemic, We're making the necessary changes to our protocols to ensure safety procedures for all our residents.

We are communicating with you personally to inform you of what we are doing inside of the hotel to ensure you a safe stay and a memorable holiday.

As always, the safety, security and health of our residents and members of the Hotel Task Force are of paramount importance to us and are among our top priorities.

Among the procedures the we have taken based upon the instructions of the Egyptian Ministry of Health:

Our team has been looking at additional measures and new protocols, keeping up with the news and information from the Egyptian Ministry of Health and the World Health Organization (WHO). We are also following all the protocols and plans of the Egyptian Ministry of Health and the World Health Organization (WHO) designed to avoid any signs of this viral infection within our facilities.

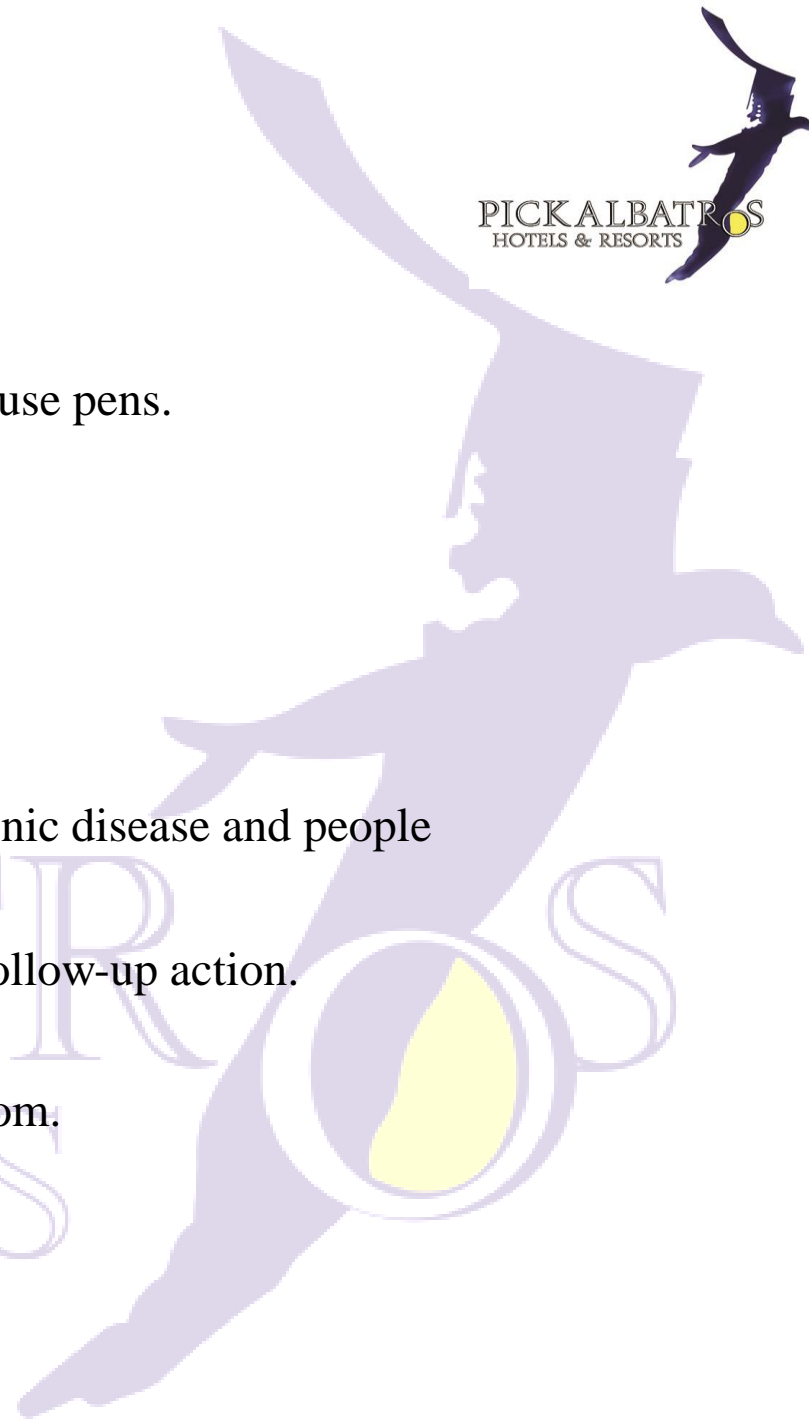
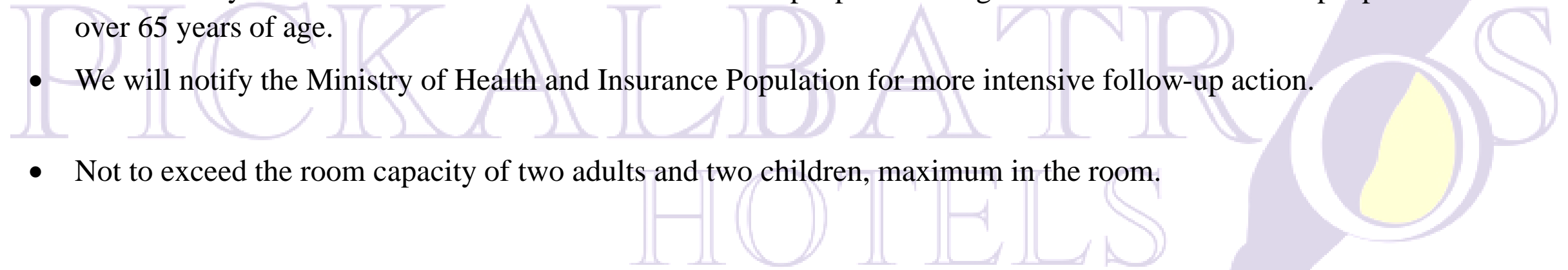
PICKALBATROS
HOTELS & RESORTS



HOTELS

First, Hotel accommodation and guest welcoming:

- Please use the sterilization device at the entrance to the hotel.
- Your Entry registration procedures will be completed electronically or with a single-use pens.
- Luggage will be sterilized before entering and leaving the hotel.
- Residents' temperature will be measured every time they enter the facility.
- Please notify us in advance with standards of caution for people suffering from chronic disease and people over 65 years of age.
- We will notify the Ministry of Health and Insurance Population for more intensive follow-up action.
- Not to exceed the room capacity of two adults and two children, maximum in the room.



Second, Use of public areas and swimming pools:

- We believe that going to the public park, swimming pools and beach may only be in accordance with the hotel's health codes, and we have taken the following measures on the instructions of the Egyptian Ministry of Health.
- Increase of chlorine in swimming pool water to 5 glasses/liter, which is equal to (5 ppm), so it should be alerted to wear protective diving glasses, children are advised not to swallow water from a swimming pool, taking into account a test of the sensitivity of chlorine which means that The child should be observed after Five minutes of getting in the pool from any redness or a hernia in this case, it is recommended to take a bath with sweet water and not to going into the pool again.
- in general, it is recommended not to use swimming pools more than one hour a day.
- Using a beach umbrella and leaving the other one.

Third, Hygiene and safety:

- Frequent hand washing.
- We put and distributed hand sanitizer in all places and around the hotel's facilities for resident's usage, please use it for sanitizing.
- The Hotel Task Force has been trained to avoid close contact and maintain social distance.
- a sterilization routine has been developed.

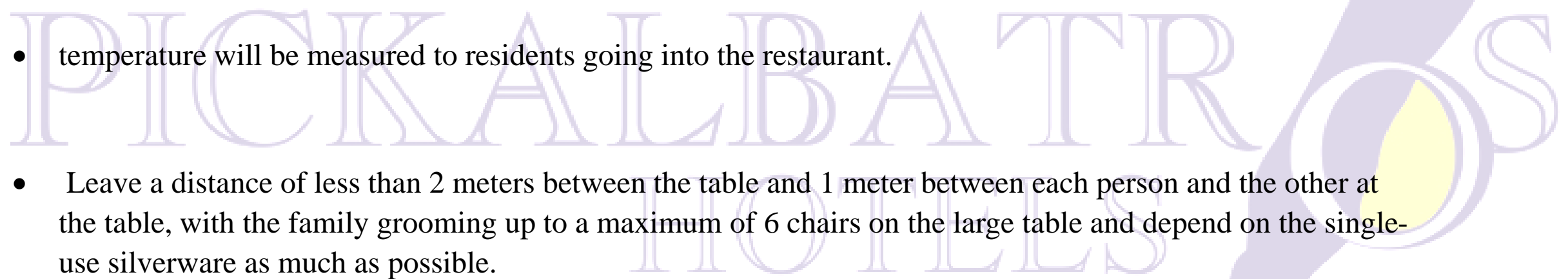
In case of discovering a positive case among residents:

- The Ministry of Health and Population is notified to coordinate the isolation of the patient in the designated hospital areas.
- *** In case of a resident being booked with a positive case***, he\she will be isolated for 14 days at another hotel reserved for a reservation, which will be located at the hotel group at the expense of the resident. If refused, he\she will be transferred to the university city assigned to the non-critical cases.



Fifth, 'soft all-inclusive concept' meals:

- We have made binding adjustments to breakfast, food and dinner in accordance with the current recommendations of the Egyptian Ministry of Health for Food safety.
- all the bouquets have been cancelled, and we will have the honor of serving You in the restaurant areas, taking into account social distance by serving three specific meals a day, breakfast, food and dinner only.
- Serve on the table, ban the service of the buffet altogether and make use of pre-identified menus or Carte la A.
- temperature will be measured to residents going into the restaurant.
- Leave a distance of less than 2 meters between the table and 1 meter between each person and the other at the table, with the family grooming up to a maximum of 6 chairs on the large table and depend on the single-use silverware as much as possible.



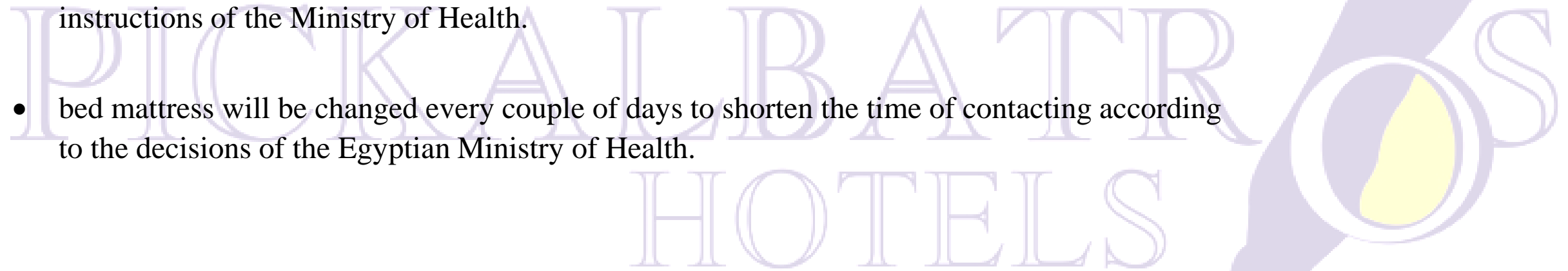


Soft Drinks, nonalcoholic:

- The Mini Bar service will be provided free of charge only drinks soft by menus and specific quantities of hotel.
- Banning the provision of hookah (shisha)

Sixth, Internal supervision and laundry services:

- The rooms will be cleared on a daily basis in accordance with the recommendations and instructions of the Ministry of Health.
- bed mattress will be changed every couple of days to shorten the time of contacting according to the decisions of the Egyptian Ministry of Health.



Seventh, gym and spa service:

- Jacuzzi, sauna, steam, massage sessions will be banned.
- For the gym, it will be completely cleansed every hour after the resident's use.
- Not accepting people from outside the hotel.

Eighth, parties:

- According to the instructions of the Egyptian Ministry of Health, it is banned to have any parties inside the hotel.
- Banning all types of night activity at the hotel.

PICKALBATROS
HOTELS

We wish You to have a Happy stay & we hope you enjoy your well-deserved Holiday.

Management of Hotels & Resorts
PICKALBATROS.COM

PICKALBATROS
HOTELS & RESORTS

