

Dear Valued Guest,

We are delighted that you have selected Al Hamra Residence.

On behalf of the entire team of Al Hamra Residence, we extend you a very warm welcome and trust your stay with us will be both enjoyable and comfortable.

Please find information below to assist you during your stay with us.

Sincerely,  
Al Hamra Management Team

\*\*\*\*\*  
**\*\*\* ALL-INCLUSIVE PACKAGE \*\*\***  
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**DINING OPTIONS:  
SOCIAL KITCHEN - GROUND FLOOR**

	WEEKDAYS	WEEKEND (SAT and SUN)
BREAKFAST	06:30hrs to 10:30hrs	06:30hrs to 11:00hrs
LUNCH	12:30hrs to 15:00hrs	13:00hrs to 15:30hrs
DINNER	18:30hrs to 22:00hrs	18:30hrs to 22:30hrs

\*\* All-inclusive meals start with lunch and end with breakfast. Lunch can be taken on departure day if not utilized on arrival (contact Front Desk before visiting the outlet).

\*\*From 9:00hrs until 11:00hrs the guests can avail soft drinks at Fresca Pool Bar. From 11:00hrs onwards alcohol beverages can be availed at White Beach Bar and Fresca Pool Bar as per below timing.

**DRINKS OPTION:**

All Inclusive package is valid from 11:00hrs until 23:00hrs

EVERY DAY	
SOCIAL KITCHEN	As per the outlet timing (during lunch and dinner)
FRESCA POOL BAR	09:00hrs to 23:00hrs
WHITE BEACH BAR	11:00hrs to Sunset

**BEVERAGES INCLUDED (subject to change according to market availability):**

Hot Beverage: Tea, Coffee & Hot Chocolate  
 Water: House Still and Sparkling  
 Soft Drinks: Coke, Fanta, Diet Coke, Sprite, Soda, Tonic. Juices: Orange, Mix Fruit Juice, Apple  
 Beverages: House Spirits, House Beer, House White and Red Wine, House Selection Cocktail

**INTERNET ACCESS:**

Enjoy free Wi-Fi throughout the property. In public area please use Al Hamra Guest.

**SAFE DEPOSIT BOX:**

This is located in the cabinet in your room. Please leave unlocked on departure.

**HOTEL RECREATIONAL FACILITIES:**

Fresca Pool Bar: Located near the main swimming pool	Open from 09:00 to 00:00hrs
White Beach Bar: Located on the beach	Open from 11:00hrs to Sunset
Swimming Pool:	Open from 07:00hrs to Sunset (Weekends until 21:00hrs)
Gym:	Open from 07:00hrs to 21:00hrs
Beach:	Open from 07:00hrs to Sunset
Kids Club:	Open from 09:00hrs to 18:30hrs

**\*\* PLEASE NOTE NO LIFEGUARD ON DUTY AT POOL AND BEACH AFTER SUNSET**

**CHECK - OUT TIME:**

Check-out time is 12 noon.  
Late Check-out is subject to availability and additional charge. Please contact Front Desk.

**AL HAMRA RESIDENCE PROGRAM**

Enjoy additional benefits by enrolling to the Al Hamra Residence program. Please contact Front Desk. Feel free to reach out to us by dialing (0) from your room if you have any questions or concerns.

We wish you a pleasant stay!