

GLORIA GOLF RESORT ALL INCLUSIVE SPECIAL CONCEPT		CALL CENTER 4444 with one call, we do all Please contact the Call Center for all your requests	
BUFFETS	SUMMER	WINTER	
Breakfast at Main Restaurant	07:00 – 10:30	07:00 – 10:30	
Lunch at Main Restaurant	12:30 – 14:30	12:30 – 14:30	
Dinner at Main Restaurant	19:00 – 21:30	18:30 – 21:00	
Midnight Snack at Main Restaurant	00:00 – 02:00	Closed	
BARS	SUMMER	WINTER	
Lobby Bar	24 Hours	24 Hours	
Oasis Bar	11:00 – 00:00	11:00 – 00:00	
Sushi Bar	18:00 – 21:00	Closed	
Garden Pool Bar	09:00 – 18:30	Closed	
Galeon Bar	09:00 – 19:00	Closed	
Pier Bar	09:00 – 19:00	Closed	
Gloria Pub	09:00 – 00:00	Closed	
Aqua Bar	09:00 – 17:00	Closed	
Café Gloria	Closed	18.00 – 00.00	
Arena Bar (at Gloria Serenity Resort)	During show times	Closed	
EXCLUSIVE BAR SERVICES	SUMMER	WINTER	
Fresh Fruit Juice at Lobby Bar	24 Hours	24 Hours	
“Barista” Coffee Station at Lobby Bar	08:00 – 00:00	08:00 – 00:00	
Detox & Fresh Fruite Juices at Main Restaurant	07:00 – 10:30	07:00 – 10:30	
A LA CARTE RESTAURANTS	SUMMER	WINTER	
Pescado A La Carte (Spanish Cuisine)	19:00 – 23:00	19:00 – 23:00	
Harem A La Carte (International Cuisine)	19:00 – 23:00	19:00 – 23:00	
L’ancora A La Carte (Italian Cuisine)	19:00 – 23:00	19:00 – 23:00	
Greek A La Carte (Extra)	19:00 – 23:00	Closed	
Turkuaz Steak House (Extra)	19:00 – 23:00	Closed	
SNACK RESTAURANTS	SUMMER	WINTER	
Garden Pool Breakfast	08:00 – 11:00	Closed	
Garden Pool Snack	12:00 – 16:00	Closed	
Gloria Pub	12:00 – 16:00	Closed	
Galeon Snack	12:00 – 17:00	Closed	
Turkuaz Snack	12:00 – 16:00	Closed	
L’ancora Snack	Closed	12:00 – 16:00	
Oasis Snack	16:00 – 00.00	16:00 – 00.00	
ICE CREAM	SUMMER	WINTER	
Garden Pool Snack	09:00 – 18:30	Closed	
Gloria Pub	09:00 – 19:00	Closed	
Galeon Snack	09:00 – 19:00	Closed	
Main Restaurant (at lunch and dinner)	12:30 - 14:30 & 19:00 - 21:30	12:30 - 14:30 & 18:30 - 21:00	
PATISserie	SUMMER	WINTER	
Gloria Patisserie	11:00 – 18:00	11:00 – 18:00	
ROOM SERVICES	SUMMER	WINTER	
Room Service	Free Between 23:00 – 07:00	Extra	
Minibar (re-freshed daily)	Once a day	Once a day	
Laundry Service (Extra)	08:00 – 00:00	08:00 – 00:00	
EXCLUSIVE SERVICE	SUMMER	WINTER	
Villa Room Service Menu	24 Hours Free	24 Hours Free	
SPA & WELLNESS	SUMMER	WINTER	
La Source SPA (Massage and all treatments are extra)	09:00 – 20:00	09:00 – 20:00	
Turkish Bath, sauna, steam bath, relax room	09:00 – 20:00	09:00 – 20:00	
Indoor Pool (Heated in winter time)	08:00 – 20:00	08:00 – 20:00	
Fitness	08:00 – 20:00	08:00 – 20:00	
BEACH & POOL SERVICES	SUMMER	WINTER	
Outdoor Pool	08:00 – 20:00	Closed	
Pavilion (Extra)	09:00 – 18:00	Closed	
Water Sports (Extra)	08:00 – 20:00	Closed	
Aquapark	10:00 - 12:00 & 14:00 - 16:00	Closed	
Privileged Beach Services (Every hour)	10:00 – 18:00	Closed	
MEETING ROOMS	SUMMER	WINTER	
Meeting Rooms (Extra)	On Request	On Request	

Dinner reservations for A la Carte Restaurants can be made 2 days in advance at the Guest Relations desk. (upon availability each restaurant can be reserved once per week).
• Food&Beverage Services at **Gloria Golf Club** are included just for Golfer Guests • Food & Beverage Services In other **Gloria Hotels & Resorts** are subjected to charge (50% discount). Greek A la Carte & Turkuaz Grill House Restaurants in **Gloria Golf Resort** and Riverlanding Fish A la Carte Restaurant in **Gloria Serenity Resort** are subjected to a cover charge for all guests • AIS Guests staying 28 days or more in the “LONG STAY” concept have the privilege to use Food & Beverage Services in the other Gloria Hotels and Room Service for free, in addition they receive 50% discount for their Laundry Services. • **Fitness - SPA** for their safety and health, our little guests under 12 years old are allowed to use the areas only when accompanied by adults. Every day between 10:00-12:00 our little guests under 16 years old are allowed to use the Turkish bath, the sauna, the steam bath and the resting areas. • Gloria Hotels & Resorts reserve the right to make changes without notice at any time in its absolute discretion.

ENTERTAINMENT & ACTIVITIES AREA	SUMMER	WINTER
Insomnia Night Club (+18 years) (at Gloria Serenity Resort)	23:00 – 03:00	23:00 – 02:00 only on Saturday
Entertainment Center Bar (at Gloria Serenity Resort)	16:00 – 00:00	16:00 – 00:00
Amphitheatre (Arena Bar) (at Gloria Serenity Resort)	20:30 – 23:00	Closed
G–Venture (at Gloria Serenity Resort)	21:00 – 00:00	Closed
Gloria Sports Arena – Sports Areas (upon availability)	With Reservation	With Reservation
Tennis Courts & Lighting	08:00 – 23:00	08:00 – 23:00
Tennis Lesson and Racket Rent (Extra)	On Request	On Request
Bowling, Billiard, 3D Games (Extra) (at Gloria Serenity Resort)	16:00 – 00:00	16:00 – 00:00
WIFI (Free) / High Speed WIFI (Extra)	24 Hours	24 Hours
KIDS ACTIVITIES	SUMMER	WINTER
Gogi Fun Jungle (01-14 years) (at Gloria Golf Resort) (01-05 years must be accompanied with an adult)	Between 01.05 – 31.10	N/A
Gogi Kids Club (04-12 years)	Between 01.04 – 31.10 / 09:00 – 17:00 with family 17:00 – 23:00	Between 01.11 – 31.03 / 10:00 – 17:00 with family 17:00 – 21:00
Gogi VIM Club (01-03 years)	09:00 – 23:00	10:00 – 21:00
Baby Sitting (01-12 years) (Upon Availability, Extra)	With Reservation 01.04 – 31.10	With Reservation 01.11 – 31.03
Gogi Teenage Club (13-17 years)	Between 01.06 – 30.09	N/A
Gloria Mini Farm	09:00 – 23:00	09:00 – 23:00
GOLF	SUMMER	WINTER
Golf & Golf Lesson (Extra)	With Reservation	With Reservation
Group Golf Lessons at Gloria Golf Club (1 hour on Monday, Wednesday, Friday) Capacity maximum 40 pax	Free Between 15.06 – 31.08	N/A



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**SUMMER & WINTER
CONCEPT**



ÖZALTIN OTEL İŞLETMELERİ A.Ş.
CLARIFICATION TEXT
FOR THE PROTECTION AND PROCESSING OF THE PERSONAL DATA
OF THE CUSTOMERS

1. DATA SUPERVISOR
Pursuant to the Law no. 6698 on the Protection of Personal Data ("Law"), your personal data may be processed by Özaltın Otel İşletmeleri Anonim Şirketi ("Company") acting in the capacity of data supervisor, within the below-described scope.

The detailed information about the purpose of processing of your personal data by our Company is available in Özaltın Otel İşletmeleri Anonim Şirketi Personal Data Protection and Processing Policy accessible via gloria.com.tr/kvkk

2. PURPOSE OF PROCESSING OF YOUR PERSONAL DATA
Your personal data collected may be processed in line with the basic principles stipulated in the Law and within the scope of the personal data processing requirements specified in Articles 5 and 6 of the Law, for the purposes ("Purposes") of the conduct of the necessary studies by our relevant business units and implementation of the associated business processes for the planning or execution of the activities for ensuring the legal and technical security of our Company and of the relevant persons in business relationship with our Company, the planning or execution of the activities necessary for offering and promoting to the relevant persons the products and services provided by our Company or for and on behalf of our Company by customizing the same according to the likes, usage habits and needs of the relevant persons, the conduct of the necessary studies and implementation of the associated business processes for enabling the relevant persons to benefit from the products and services provided by our Company or for and on behalf of our Company as well as for the realization of the commercial or operational activities being implemented by our Company.

3. PARTIES TO WHOM YOUR PERSONAL DATA ARE TRANSFERRED AND PURPOSES OF TRANSFER
Your personal data collected may be transferred within the scope of the Purposes by our Company, in line with the basic principles stipulated in the Law and within the scope of the personal data processing requirements specified in Articles 8 and 9 of the Law, to [our suppliers, our business partners, our agencies, social media providers, our shareholder, Özaltın Holding A.Ş., and public and private institutions and organizations authorized by law] that are resident or non-resident.

4. METHODS AND LEGAL REASONS FOR COLLECTING YOUR PERSONAL DATA
Your personal data will be collected by our Company through electronic and/or physical channel media (methods) e-mail, mail/cargo, faxnumber, phone/call center, Company web site, mobile application, printed form, closed circuit security cameras, public institution systems, our agencies, hotel/facility receptions, request/complaint platforms and corporate social media resources for the purposes of realizing the procedures for providing the check-in, check-out, accommodation and facility services. Further, your personal data will be collected within the framework of the drawing up or execution of a contract, legal responsibility of the data supervisor, establishment, exercise or protection of a right, publicity of the data owner and legitimate interest and explicit consent personal data processing requirements, if any, mentioned in Articles 5 and 6 of the Law.

5. YOUR RIGHTS GRANTED IN ARTICLE 11 OF THE LAW AS THE PERSONAL DATA OWNER
As the personal data owner, you may communicate your requests within the scope of the Article 11 of the Law regulating the rights of the relevant person to our Company, in line with the procedures and principles regulated by the Notice on the Procedures and Principles for Application to the Data Supervisor, by filling in the Data Owner Application Form accessible via the QR code. Your applications will be brought to conclusion free of charge within the shortest time possible and in thirty days at the latest according to the nature of your request; however, you may be charged a fee according to the tariff to be determined by the Personal Data Protection Board in case the transaction warrants a separate cost.





- Rooms**
- A. Main Building
 - B. Executive Villas
 - C. Gloria Villas
 - D. Garden Buildings & Junior Suites
 - E. Executive Villas
 - F. Junior Suites
 - J. Family Suites
 - K. Owner Villas

- Food & Beverage**
- 1. Anatolia Main Restaurant
 - 2. Mosaïque Main Restaurant
 - 3. Oasis Bar
 - 4. Garden Pool Bar
 - 5. Pier Bar
 - 6. Aqua Bar
- Beach & Pool**
- 7. Beach Pavilions (Extra)
 - 8. Children Pool
 - 9. Towel Desk
 - 10. Aquapark
 - 11. Outdoor Heated Pool

- Kids**
- 12. Gogi Fun Jungle
 - 13. Gogi Kids Club
- Outlets & Facilities**
- 14. Guest Relations
 - 15. Shopping Area
 - 16. La Source Spa, Indoor Pool
 - 17. Wellness Area
 - 18. Convention Center
 - 19. Doctor

- Activities**
- 20. Arena & Entertainment Center, Insomnia Night Club
 - 21. Tennis Courts
 - 22. Beach Volley
 - 23. G-Venture
 - 24. Football Field
 - 25. Gloria Mini Farm
 - 26. Fit Gloria